

ISLE OF ANGLESEY COUNTY COUNCIL

Report to	Executive Committee
Date	10.6.13
Subject	Local Supporting People Commissioning Plan 2013/14. (Copy of document enclosed as appendix)
Portfolio Holder(s)	
Lead Officer(s)	Shan Lloyd Williams, Head of Housing Services.
Contact Officer	Arwel Jones, Principal Development Officer, Housing Services, Communities Directorate.
Nature and reason for reporting	
To approve the contents and commissioning proposals contained in the Local Supporting People Commissioning Plan 2013-14, prior to its submission to Welsh Government.	

A – Introduction / Background / Issues

1.0 Introduction

- 1.1 The Supporting People Programme is a policy and funding framework initiative by the Welsh Government that provides housing related support for a range of diverse but equally vulnerable groups of people. The services provided do not include the funding of the accommodation or care provision.
- 1.2 The programme focuses on the planning ,commissioning and monitoring of supported accommodation and floating support services which are delivered by various providers across a range of tenures that include accessible and affordable housing, sheltered accommodation, community warden support services, assisted living and supported tenancies, and extra care housing.
- 1.3 One of the Supporting People funding requirements is the need to prepare an annual plan to inform Welsh Government and all partners and key stakeholders of our commissioning intentions and priorities. Until this year, this has been achieved via the production of the Supporting People Operation Plan (SPOP).
- 1.4 However, following the publication of the findings of the All Wales Aylward Review (published November 2010), which witnessed the most radical review of the Supporting People Programme nationally, 25 key recommendations were implemented to ensure more effective and efficient administration of the funding provided.
- 1.5 One of the major changes has seen the formation of 6 Regional Collaborative Committees across Wales. This includes one for the six North Wales Counties. The North Wales

Collaborative Committee is responsible for providing advice to Local Authorities and other stakeholders, The Supporting People National Advisory Board and Welsh Government Ministers on:

- Local and collaborative delivery of the Supporting People Programme to ensure services are delivered as effectively and efficiently as possible.
- Inform and advise the Welsh Government on the production of proposed Supporting People Commissioning Plans which highlights details of the allocation of grant against agreed priorities.

1.6 Membership of the Regional Collaborative Committees consists of a multi-agency approach and is made up of

- Local Authority Cabinet Members or Senior Local Authority Officials of Head of Service level or higher.
- Health
- Probation
- Providers (1 short and 1 long term) elected and supported by Cymorth Cymru and Landlord Representatives supported by Community Housing Cymru.
- Service User Representation (to be formalised).
- Appropriate Local Authority Officers, the Regional Development Co-ordinator and Welsh Government Officials also attend but have no voting rights.

1.7 The Isle of Anglesey' County Council is represented by Head of Housing Services Head and the Elected Member with Portfolio responsibility for Housing. The Supporting People Lead Officer also attends in an advisory capacity but does not hold voting rights.

1.8. The Supporting People Local Commissioning Plan (SPLCP) therefore replaces the Supporting People Operational Plan (SPOP). However, although written in an alternative format, it continues to provide the strategic overview and commissioning intentions and priorities for the Supporting People Programme for Anglesey during the 2013-14 financial year.

2.0 Background

2.1 The main objective of the Local Operational Plan 2013/14 is to ensure compliance with the All Wales Supporting People guidance for the implementation and administration of the Supporting People Programme Grant. The Commissioning Strategy includes a breakdown of expenditure per client group for which there are currently 47 projects delivered to a diverse range of service users by 19 providers.

2.2 The Supporting People Programme has a vital role in ensuring that the strategic aims of a raft of national and local strategies and frameworks are achieved. The local strategic documents include:

- The Isle of Anglesey's Single Integrated Plan – Our Island Our Future
- The Isle of Anglesey's Health Social Care and Wellbeing Strategy
- The Isle of Anglesey's Children and Young People Plan
- The Isle of Anglesey's Local Housing Strategy.

2.3 In April 2011, the Welsh Government introduced a National Outcomes Framework to monitor the progress of Service Users, who access the Supporting People Programme, with the aim of increasing their levels of independence. It is a mandatory requirement for providers to submit outcomes data at 6 monthly intervals during April and October of each Financial year. There are 4 key themes and eleven 11 domains which are all intrinsically associated in meeting the strategic aims and objectives of the key local strategic documents listed in point 2.2 above. These are:

Promoting Personal and Community Safety

- Feeling Safe
- Contributing to the safety and wellbeing of themselves and others

Promoting Independence and Control

- Managing accommodation
- Managing relationships
- Feeling part of the community

Promoting Economic Progress and Financial Control

- Managing money
- Engaging in education / learning
- Engaging in employment / voluntary work

Promoting Health and Wellbeing

- Physically healthy
- Mentally healthy
- Leading a healthy and active lifestyle.

3.0 Financial Implications.

3.1 The implementation of the recommendations of the Aylward Review has resulted in substantial reductions to the Supporting People budget that Anglesey receives annually from the Welsh Government. This has also been the case across all the 6 North Wales Authorities. This has not been the case across all Welsh regions following the introduction of a revised formula which is used to calculate the sums disseminated to all Local Authorities.

3.2 From April 2012 to March 2017, it is anticipated that Anglesey will receive a total decrease of £664,111 which is equivalent to 23% over a 5 year period. No further financial details are

currently available post March 2017.

- 3.3 The allocation issued to the Isle of Anglesey County Council for the 2013/14 financial year will be £3,052,209 which equates to a 4.17% reduction from the previous year.
- 3.4 The table below provides an overview of the anticipated reductions to the Isle of Anglesey's annual funding of Supporting People Services. The amounts are based on indicative amounts received from the Welsh Assembly Government. The data is based 2012/13 financial year 's budget which saw the first reduction of circa 4% and is expected to increase to 5% from 2014/15 onwards.

2011-12 Budget £3,281,000 (which includes £990k SPRG funding)			
Year	Reduction	Total Funding for Year	Total Reduction
2012/13	4%	£3,179,385	£101,615
2013/14	4%	£3,052,210	£127,175
2014/15	5%	£2,899,600	£152,610
2015/16	5%	£2,754,620	£144,980
2016/17	5%	£2,616,889	£137,931
Total reduction			£664,111

- 3.5 We are currently undergoing a detailed review process for all Service Areas during the current financial year. At present, all Housing Related Support Services for People with Mental Health needs and Older People Service User Groups are being reviewed, with the view to remodel current provision. A gap in service provision has been identified in relation to people presenting with low level needs with emphasis on preventing escalation and referral to the Community Mental Health Team. Furthermore, there appears to be a lack of move-on from supported accommodation projects to enable people to live more independently within the community. These two areas will need to be addressed within a full strategic overview of housing related support for people with mental health needs.
- 3.6 The Welsh Government's Supporting People Programme Grant Guidance document clearly states that all Housing Related Support for Older People must be based on need and not on tenure. We are currently undertaking a review of all our Older People Services with a view to remodel. Any future remodelling will need to dovetail with the Community Department's vision and modernisation programme for Accommodation Services for Older

People and may include joint commissioning arrangements.

- 3.7 The Supporting People Team have also commenced reviews of Housing related support provision for People with Learning Disabilities. There are currently joint commissioning arrangements in place with the Council's Adult Care Department to provide a combination of housing related support and care packages to individuals with learning disabilities.
- 3.8 However, it is apparent following the commencement of service provider reviews, that some of the jointly commissioned packages contain a disproportionate number of hours of housing related support compared with the care element of provision.
- 3.9 The cost of providing housing related support for people with Learning Disabilities is by far the highest of all the 14 eligible groups who receive Supporting People Funding. Despite only accounting for 3% (47 Service Users) of the total number of units provided, the cost of this provision is commensurate to £905,000. This accounted for 28% of the total Supporting People Budget.
- 4.0 As a result of the proposed reduction to the Supporting People Programme Grant, sustaining current levels of investment in Learning Disability Services would appear to be problematic for the future. We have therefore prioritised the need to conduct a full service review of all Housing Related Support provision for people with Learning Disability Services funded via the Supporting People Programme.
- 4.1 The reviews will follow a prescribed method already undertaken within Housing Services, Mental Health and Older People funded services. Focus will be based upon eligibility, strategic relevance and value for money.
- 4.2 Excessive packages of housing related support and ineligible tasks such as care will need to be addressed in order to comply with the Supporting People Programme Grant. A substantial risk is therefore posed to the Learning Disability Service Budget within the Community Department's core funding. Reducing the Supporting People funding may result in reduced packages for service users and these unavoidable changes will result in revisions to future commissioning arrangements. It is essential that we collaborate across the relevant agencies, such as Housing, Social Services, Registered Social Landlords, Voluntary and Private Sectors.
- 4.3 Further housing related support service reviews across, substance misuse, domestic violence, offending issues, young people and homelessness needs are scheduled to be undertaken during the current financial year.
- 4.4 The decommissioning of an ineligible service within the Isle of Anglesey's Housing Service provision has identified a saving of £100,000 for the current financial year. This almost accounts for the total reduction of £101,615 in the total amount of Supporting People funding received for 2012/13 compared with the previous year's total of £3,281,000.
- 4.5 We have therefore been able to maintain a financial management strategy which has allowed us to sustain service levels and develop new services during 2013/14. However, it is inevitable that considerable challenges will be posed over the next three to five years and

possibly longer. The situation is further exacerbated by the radical changes being introduced within the Welfare Reform Programme. This is likely to impact adversely on the Supporting People Programme, with anticipated increases in the number of people presenting as homeless or showing significant risks to their abilities to sustain their tenancies due to substantial reductions to their welfare benefit entitlement. These anticipated increases will need to be addressed at a time when Anglesey's Supporting People funding is also being substantially reduced.

5.0 Supporting People Programme Priorities.

5.1 The following represent the commissioning priorities included in the 2013/14 Supporting People Commissioning Plan.

- Procure a specialist Specialist 24 hr Supported Accommodation Service for young people with complex needs, aged 16-24. Provision will be based upon a core and cluster model of support, jointly commissioned with the Families First Project. The core element will consist of 6 self-contained units within Coedlys, located in Llangefni. Two cluster models will be located within walking distance and will be managed from the Coedlys Building.
- Procure 6 units of Floating Support Service for Young Vulnerable Families with priority given to two parent families following the identification of unmet need within this service area.
- Procure a Housing First model of support for Individuals aged 25 or over who present as homeless or are sleeping rough. An intensive package of floating support will be provided with the aim of ensuring that these vulnerable individuals are able to sustain their tenancies.
- Reconfigure housing related support services for older people and ensure that the services are based on need rather than tenure in accordance with Welsh Government Guidance. In addition Supporting People funding will be essential to provide preventative services thus reducing dependency upon core services and contributing and complementing the Community Services vision for the delivery of accommodation services for older people.
- Reconfiguration of services for those presenting with mental health needs to ensure equitable access to services as well as providing a more preventative low level floating support service for individuals who do not require the intervention of the Community Mental Health Team.
- Reconfiguration of services commissioned for people with learning disabilities to ensure the funding of eligible housing related support services

- Undertake strategic reviews of services provided to individuals deemed as being young and vulnerable or with domestic abuse, substance misuse, homelessness or offending needs and explore joint commissioning opportunities with Gwynedd Council to achieve efficiency savings.

B - Considerations

- To consider the identification of commissioning priorities in accordance with identified need as noted above.

C – Implications and Impacts

1	Finance / Section 151	None noted
2	Legal / Monitoring Officer	None noted
3	Human Resources	N/A
4	Property Services (see notes – separate document)	N/A
5	Information and Communications Technology (ICT)	N/A
6	Equality (see notes – separate document)	None anticipated during 2013/14. However, strategic service reviews conducted during the year may impact upon the number of Domestic Abuse services commissioned in future. This is a service that is predominantly provided to female service users
7	Anti-poverty and Social (see notes – separate document)	The implementation of the Welfare Reform Programme and in particular the Bedroom Tax and shared room rate for people under 35 years of age may result in an increase of people at risk of or actually registered as homeless, which would increase the number of people presenting with Housing or Housing Related Support Needs.
8	Communication (see notes – separate document)	None
9	Consultation (see notes – separate document)	Draft document shared with key stakeholders and partners. Consultation event held to

C – Implications and Impacts		
	document)	engage and receive feedback from relevant stakeholders and partners
10	Economic	None
11	Environmental (see notes – separate document)	None
12	Crime and Disorder (see notes – separate document)	None
13	Outcome Agreements	Outcomes framework implemented within Supporting People Programme from April 2012 and gathered at 6 montly intervals during April and October of each year.

D - Summary
Please see above

E - Recommendation
R1. To approve the contents and commissioning priorities of the Local Supporting People Commissioning Plan 2013-14.

Name of author of report R.Arwel Jones
Job Title –Principal Development Officer, Housing Services,
Communities Directorate
Date 22.5.13

Appendices:
None

Background papers
Supporting People Operational Plan 2013/14

Isle of Anglesey County Council Supporting People Commissioning Plan 2013/14

**Empowering people with support needs to live independently through
the provision of appropriate high quality housing related support
services**

and

**to achieve this through working in partnership with service users and
other stakeholders so that we can enhance quality of life, maximise
choice and ensure value for money**

1. Introduction.

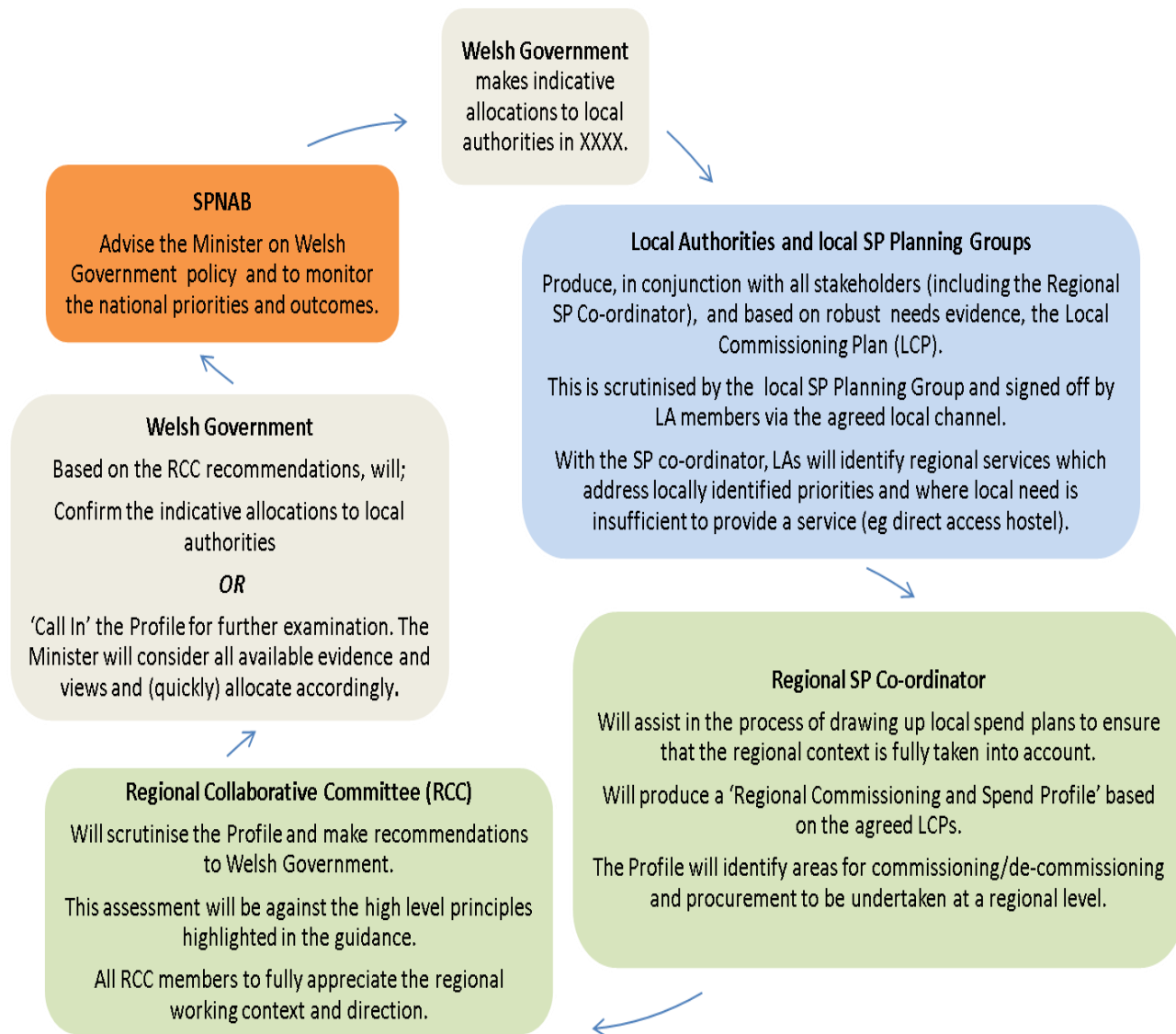
- 1.1 This is the first Supporting People Local Commissioning Plan (LCP) and it replaces the previous Supporting People Operational Plan (SPOP). Although written in an alternative format to the previous annually produced SPOP, this document continues to provide a strategic overview of the commissioning intentions and priorities for the Supporting People programme on Anglesey for the 2013-14 financial year.
- 1.2 Supporting People is a policy and funding framework initiative by the Welsh Government that provides housing related support for a range of diverse but equally vulnerable people. However, this does not include the funding of accommodation and care provision. The programme focuses on the planning, commissioning and monitoring of supported accommodation and floating support services which are delivered by various providers across a range of tenures that include accessible and affordable housing, sheltered accommodation, community warden support services, assisted living and supported tenancies as well as extra care housing.
- 1.3 The services make an invaluable contribution towards achieving local, and national policy objectives, particularly in relation to health, social care and wellbeing, reducing homelessness and social exclusion and promoting community safety.
- 1.4 The Supporting People Programme has undergone a radical process of change following the publication of the Independent Review carried out by Professor Mansel Aylward in November 2010.
- 1.5 The review recommended that a more robust governance and monitoring system be implemented with one of the key recommendations of the 25 contained in the report being the establishing of Regional Collaborative Committees.
- 1.6 In addition the implementation of the Review recommendations the programme, has witnessed the merging of the previous Supporting People Grant and the Supporting People Revenue Grant Funding Streams and is now known as the Supporting People Programme Grant.
- 1.7 This Local Commissioning Plan will be submitted for analysis and approval by the North Wales Collaborative Committee. The commissioning intentions within this document along with the 5 other North Wales Local Commissioning Plans will inform the direction of the Regional Commissioning Plan, where emphasis will be placed upon increased collaboration and co-production during a period of sustained reductions in Supporting People Funding across Wales at a time where demand is likely to increase.

1.8 Regional Developments in North Wales.

1.8.1 Changes to the Supporting People Programme in Wales have resulted in a shift towards an increased regional influence. Membership of the Regional Collaborative Committees includes a designated Local Authority Cabinet Member with portfolio responsibility for the Supporting People Programme, appropriate Senior Officers from Local Authority, Health and Probation. Additionally, there are two elected provider representatives (one of long term and one short term services), Community Housing Cymru and co-opted members at the discretion of the respective Regional Collaborative Committees.

1.8.2 The diagram below provides an outline of the Supporting People Governance arrangements across Wales since August 2012.

Table 1



1.8.3 Following the publication of a draft National Supporting People Strategy published by the Welsh Government, North Wales Supporting People appointed a Regional Development Officer in 2010 in order to drive forward governance issues relating to regional working, and implement a regional action plan. Regional and sub-regional work undertaken to date include.

- Establishing and roll-out of a North Wales Needs Mapping Database that can provide local, sub-regional and regional data.
- Commissioning of a North Wales Housing Related Support Service for People with HIV/AIDS needs, initially for a 12 month pilot period which has since been extended for a further 12 months.
- Joint –Commissioning of a review of Move-On Services in Anglesey and Gwynedd
- Discussions held by Anglesey and Gwynedd Supporting People Teams with Service Providers who work across both counties with a view of potential monetary savings and added value.
- Establishing of a North Wales Monitoring and Review Officer Group to share good practice and create greater consistency.
- Production of a North Wales Information Sharing Protocol (does not include personal service user information)
- Production of a North Wales Domestic Abuse Group
- Lead Officer Service User Groups
- Establishment of a Regional Service User Group.

2. Strategic Context and Priorities.

2.0 The Isle of Anglesey County Council's Supporting People Local Commissioning Plan will be underpinned by a raft of national and local strategies and frameworks. These include:

- **The National Housing Strategy, Improving Lives and Communities – Homes in Wales,**
- **The Ten Year Homelessness Plan for Wales 2009-2019,**
- **The National Supporting People Outcomes Framework**
- **The Isle of Anglesey Single Integrated Plan – Our Island Our Future.**
- **The Isle of Anglesey Health Social Care and Wellbeing Strategy**
- **The Isle of Anglesey Children and Young People Plan**

Below is a synopsis of the main themes and links with the Supporting People Programme

2.1 National

2.1.1 The National Housing Strategy, Improving Lives and Communities – Homes in Wales,

This Welsh Government produced document sets out three key priorities for Wales, these being:

- Increased housing and a greater choice
- Improving homes and communities
- Improving housing related support services and support particularly for vulnerable people and people from minority groups.

The Supporting People Programme is therefore a crucial resource to achieve the aims and outcomes of the National Housing Strategy.

2.1.2 The Ten Year Homelessness Plan for Wales 2009-2019

The strategic aims underpinning this document are:

- Preventing homelessness where possible
- Working across organisational and policy boundaries
- Placing the service user at the centre of service delivery
- Ensuring social inclusion and equality of access to services
- Making the best use of resources.

2.1.3 Supporting People continues to be at the forefront of homeless prevention and will doubtless continue to play a crucial role in this field following the publication of a Code of Guidance by the Welsh Government in August 2012 which emphasizes the need to utilize and prioritize the Supporting People Programme Grant to reduce and prevent levels of homelessness.

2.2 The National Supporting People Outcomes Framework

2.2.1 The National Supporting People Outcomes Framework was introduced as a mandatory requirement for all Supporting People Providers to report upon from April 2012. Although currently in its infancy, and still being developed, it is considered as vital component in the monitoring of the quality of services provided to service users, to enable them to improve their quality of life and increase their levels of independence. All Service Providers are required to report at six monthly intervals on the progress of their service users. There are four key themes and eleven individual domains to report upon. These are:

Promoting Personal and Community Safety

- Feeling Safe
- Contributing to the safety and wellbeing of themselves and others

Promoting Independence and Control

- Managing accommodation
- Managing relationships
- Feeling part of the community

Promoting economic progress and financial control

- Managing money
- Engaging in education / learning
- Engaging in employment / voluntary work

Promoting Health and Wellbeing

- Physically healthy
- Mentally healthy
- Leading a healthy and active lifestyle

2.3. Local

2.3.1 The Isle of Anglesey County Council's corporate aims are to:

2.3.2 'Promote and protect the interests of the Island local, regionally and nationally. In meeting this aim, the Council will aspire to create an Anglesey:

- Which has a thriving and prosperous rural economy
- Where people achieve their full potential
- Where people are healthy and safe
- Where people enjoy, protect and enhance their built and natural environment for future generations
- Where people are proud of their council.

2.3.4 Isle of Anglesey Single Integrated Plan – Our Island Our Future 2013-2025

2.3.5 During February 2012, the Isle of Anglesey County Council, commissioned a Residents Survey. The survey provided valuable intelligence on what the Island's population felt were the main factors in ensuring that Anglesey was a good place to live. These were:

- **Health Services**
- **Low Crime levels**
- **Education facilities**
- **Support for Older People and**
- **Jobs and job prospects**

2.3.6 The Isle of Anglesey's Local Service Board who lead on the development and implementation of this Strategic Document which replaces the Community Plan. The Community Plan was previously the overarching strategic document for the Authority and its key partners.

2.3.7 In developing and ensuring its successful implementation and fulfilling the aims, the Local Service Board have identified the following vision which seeks to ensure that all partners

2.3.8 **'Work together to create jobs, improve health and deliver a safe and sustainable place to live'**

2.3.9 Realising the vision will focus on 3 key themes:

- **People**
- **Place**
- **Jobs**

2.4. The Supporting People Programme will have a vital role in achieving this vision, with its main focus around the People and Places themes, and in particular contributing to ensuring that individuals live within:

- **Safe and secure environments, and**
- **Lead healthy and active lifestyles**

2.5 Health Social Care and Wellbeing Strategy 2011-14

2.5.1. The Health, Social Care and Wellbeing Strategy 2011-14, sets the strategic direction for planning, commissioning and developing services in specific priority areas to improve the health and wellbeing of individuals and communities on the Island by focusing on the following areas.

- **Promoting independence for vulnerable people**
- **Promoting healthy lifestyles**
- **Managing long term conditions**

2.5.3 The Supporting People Programme will contribute to achieving the strategic outcomes of the Health Social Care and Wellbeing Strategy by:

- **Enabling people to live in their own homes and communities via the provision of appropriate support**
- **Reducing discharge times from hospitals**
- **Promoting social inclusion by assisting people to access community based social and leisure opportunities**
- **Promoting the participation of adults from vulnerable groups in a range of activities which include volunteering, training and employment opportunities.**
- **Increasing the satisfaction of service users with services they receive.**

2.6 Children and Young People Strategy 2011-14

The underlying theme of the Children and Young People Plan 2011-14 is the tackling of child poverty. One of the aims of this plan that is particularly pertinent to the Supporting People Programme on Anglesey is Core Aim 6, this being:

Children and Young People have access to a safe home and community which supports physical and emotional wellbeing.

Children and Young People Plan (2011/2014).

3. Need, Supply and Service Gaps.

- 3.1 The main tool used to assess need is the Needs Mapping form which is completed by providers when a new service user presents with housing or support needs. The information is recorded on all individuals who present regardless of whether they are assessed as requiring a form of housing related support and subsequently allocated a support service.
- 3.2 The 6 North Wales Authorities have adopted a partnership approach to the gathering of NME data. A regional needs mapping form and database has been introduced from May 2012 and will enable data to be analysed at both local and regional levels in order to provide a comprehensive picture of need across the North Wales region.
- 3.3 Despite the comprehensive data that can be extracted from the database, there remains some difficulties with using this method. These include:
- Not all providers complete the forms
 - There may be double counting
 - There are inconsistencies of approach and understanding in completing the form.

3.4 Returned NME Forms

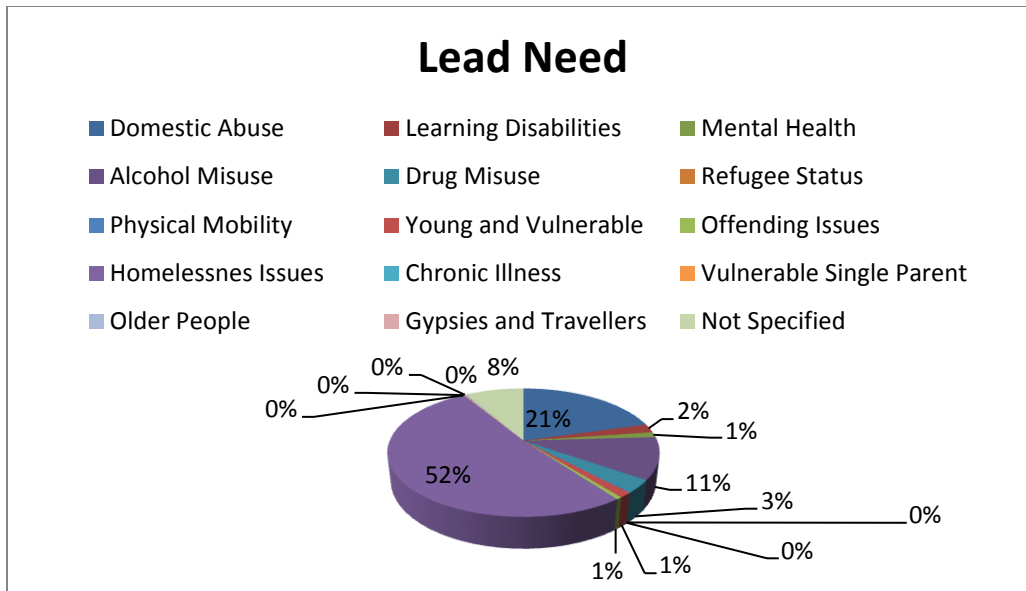
- 3.4.1 .A total of 690 forms were completed and returned by service providers between June 2011 and May 2012. This represents a drop of 135 (20%) compared with the corresponding period in 2010/11.

Table 2

Year	Number of NME forms Completed
2008/09	617
2009/10	724
2010/11	825
2011/12	690

- 3.4.2 The number of needs mapping returns received from the Housing Services during 2011/12 have decreased by 130 (49%) compared with the previous year This corresponds with the overall reduction in the number of referrals received. Anecdotal evidence would appear to suggest that one reason for the significant decrease in the number of referrals received from the Housing Services is due to the high level of success achieved in their homeless prevention services provided.

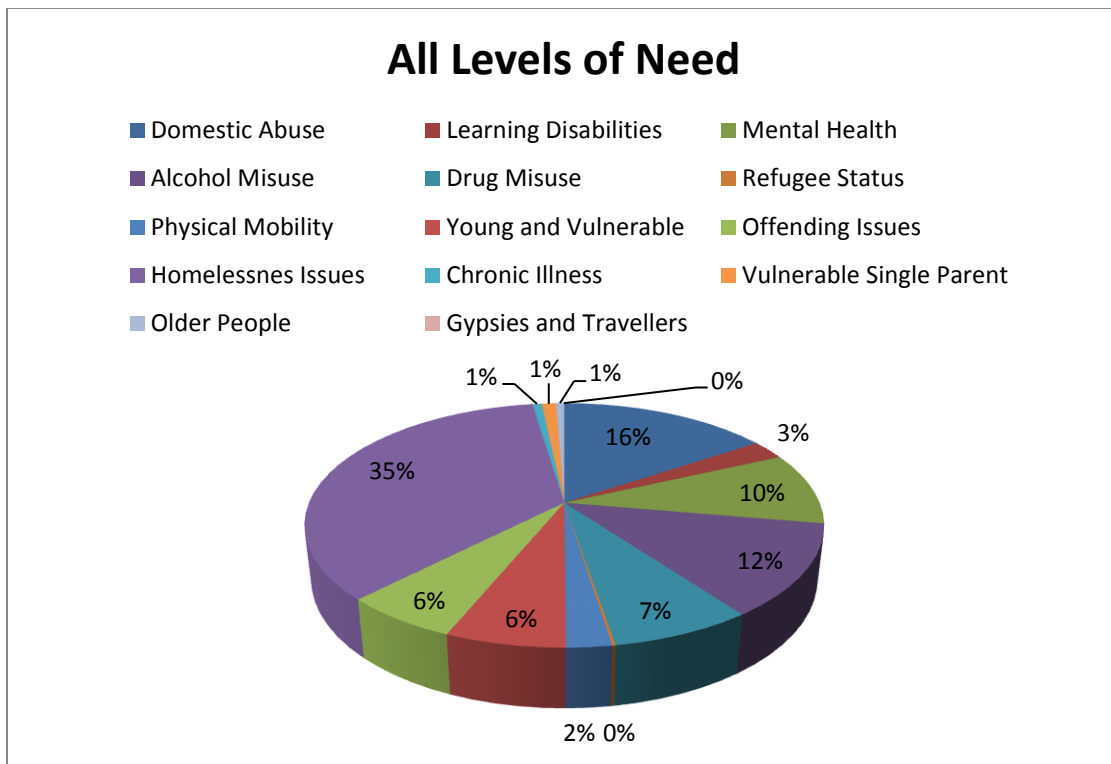
Table 3 – NME – Lead Support Need



3.5 Analysis

- Homeless continues to be the largest reported lead support need by a significant margin. However, there has been a substantial decrease in the number of people who have recorded Homeless as their lead need compared with previous years. A total decrease of 166 forms recorded homelessness as the lead need during 2011/12 compared with 2010/12. This could be attributed to the high level of preventative work undertaken by the Housing Services to reduce homelessness.
- Domestic Abuse was the second highest recorded category of lead need. A total of 142 (21%) individuals were recorded with domestic abuse needs. This compares with 158 (19.2%) during the previous 12 months.
- Alcohol abuse increased by 16 from 57(6.9%) to 73 (10.6%) for the corresponding period.
- A total of 57 returns were submitted as being unspecified. This again is a significant increase from the 18 recorded during 2010/12 and highlights the inconsistencies within this process of reporting.

Table 4 All Levels of Need



- Based upon all levels of need there have been significant percentage decreases in the number of people with domestic abuse needs which has dropped from 30% in 2010/11 to 16% in 2011/12. Homelessness issues has also recorded a decrease from 42% of the all needs during 10/11 to 35% in 2011/12.
- Conversely, alcohol needs has increased from 7% to 12% over the 12 month period, whilst offending issues has increased from 1% to 6%. Mental Health has also increased from 4% to 10%.
- Although homelessness again predominates as a category, it is also clear that the shorter term services such as domestic abuse, young and vulnerable, alcohol and drug misuse occupy a much higher proportion of total responses than other issues.

Table 5 Cross Authority Issues

Local Authority currently live in	Male		Female		Unknown		Total	
	No	%	No	%	No	%	No	%
Anglesey	240	88.2%	368	95.3%	29	90.6%	637	92.3%
Gwynedd	21	7.7%	9	2.3%	1	3.1%	31	4.5%
Conwy	1	0.4%	1	0.3%	0	0.0%	2	0.3%
Denbighshire	1	0.4%	1	0.3%	0	0.0%	2	0.3%
Not specified	5	1.8%	2	0.5%	0	0.0%	7	1.0%
Other	4	1.5%	6	1.6%	1	3.1%	11	1.6%
Total	272	100%	386	100%	32	100%	690	100%

3.5.1 The NME data indicates that there appears to be some movement by service users across local authority borders. A similar pattern has emerged in the number of Anglesey people who presented with a housing related support need over the past three years, with 91.9%, 91.4% and 92.3% of those presenting from Anglesey.

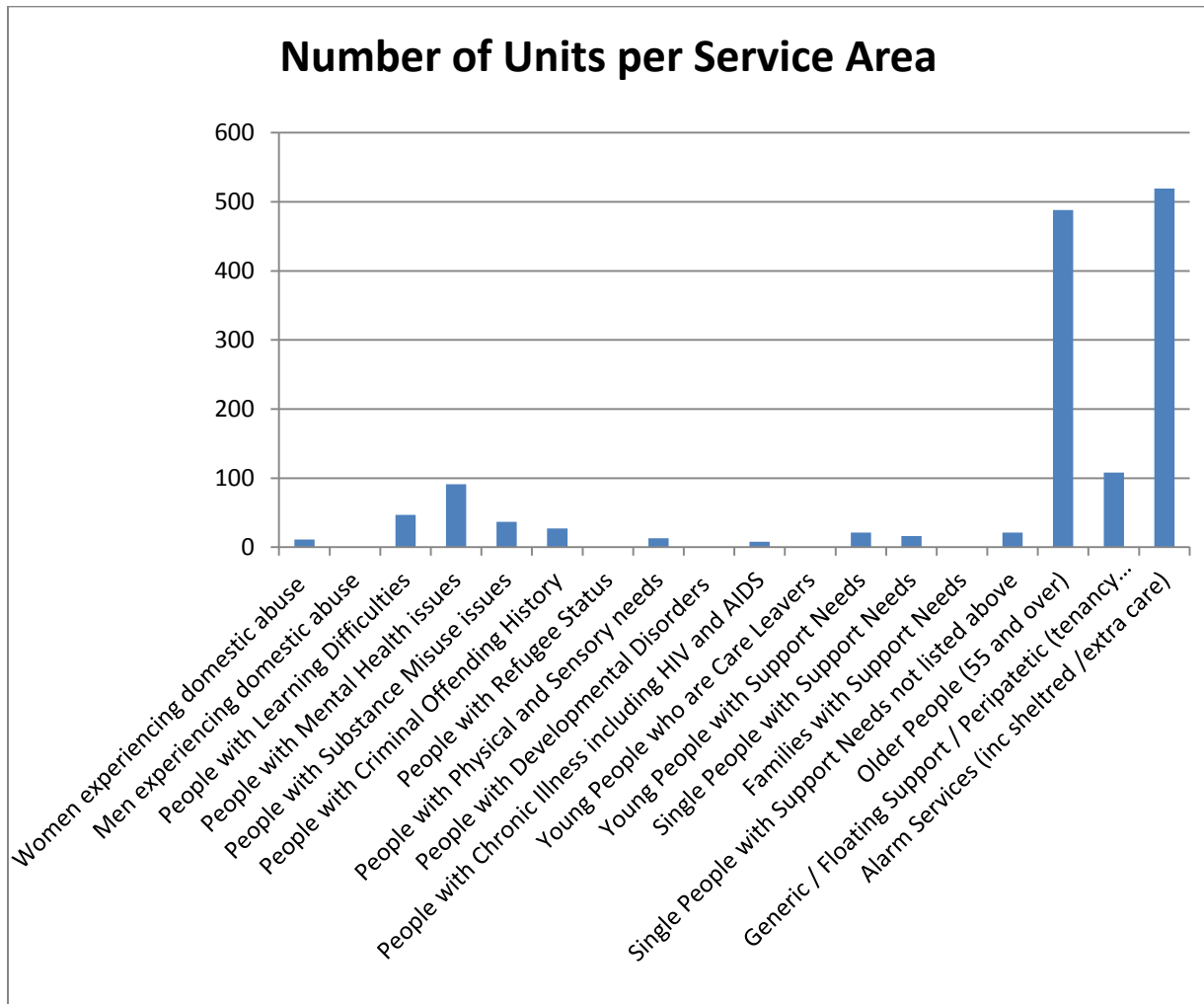
3.5.2 The highest recorded cross boundary movement continues to be from Gwynedd with 31 (4.55) having moved to Anglesey compared with 39 (4.7%) during the previous 12 months. Once again this highlights the need to further consider opportunities for cross boundary working across North Wales Authorities and in particular, with Gwynedd on a sub-regional basis.

Table 6 Supply Map

Service User Group	No of Accommodation Based Units	Floating Support Units	Total Number of Units
Domestic Abuse	5	6	11
Learning Disabilities	44	3	47
Mental Health	9	82	91
Alcohol / Drug Misuse	4	33	37
Refugees	0	0	0
Physical Disability	0	13	13
Young Single Homeless and Care Leavers	12	9	21
Offenders	6	21	27
Vulnerable Single Parents	4	12	16
Homeless /Potentially Homeless	0	21	21
Chronic Illness	0	8	8
Older People	16	472	488
Generic Services	0	108	108
Telecare /Alarms	0	519	519
Total	100	1307	1407

3.5.3 Supporting People funds or jointly funds 1,407 units of housing related support on Anglesey. This consists of 100 supported accommodation units and 1,307, floating support units.

Table 7



3.5.4 The above graph provides a visual comparison reflecting the data contained in the previous table relating to the number of units commissioned per service area. Further details on the number of units and cost per service area are included in chapter 7, Spend Plan, within this document.

3.6 Service Gaps

There are no current units specialising in men experiencing domestic abuse, people with refugee status, people with developmental disorders, young people who are care leavers, and families with support needs who . However, it should be noted, that services do engage with individuals who have a multitude of needs. Consequently, the lead need does not always reflect this. Where appropriate, a more generic provision which can meet the needs across all service users should be considered in order to meet the diverse and often complex needs of individuals and families who present as homeless or potentially homeless.

3.6.1 There are no housing support services for families who are struggling to maintain their accommodation. They may have difficulties because of anti-social behaviour or problems with paying housing costs. We have commissioned a new service from 2013, which will support

young families in both an accommodation based support service and floating support. There is a need for a service for families where the parents are over 25 years old.

3.6.2 Recent reviews identified that there is a gap for short term mental health services on the island. We continue to research the need for this area and aim to remodel mental health funded housing related support to fill this gap.

3.6.3 We do not have a service that is specifically for care leavers only. However our well established services for young people and our new young people service also support people who have been in 'Looked After' children.

3.7 Housing support for older people in the private sector including owner occupiers:

3.7.1 Our current housing related support service for older people include sheltered accommodation that is owned by either the council or Registered Social Landlords. Service reviews undertaken in 2012/13 will feed into the strategic review of housing related support services for older people on Isle of Anglesey.

3.7.2 Current Housing Related Support Services for Older People include provision of community alarms, resident wardens within sheltered schemes as well as a peripatetic co-ordinator model. Other services within this area include support within an extra care project re-ablement, support for people with early onset dementia and a floating support service which complements domiciliary care.

3.7.3 The Isle of Anglesey County Council are currently undergoing a transformation programme to re-model services across older people. Supporting People will have a vital preventative role within this programme and it is envisaged that housing related support provision will be remodelled to complement the Local Authority's vision for future provision within this service area.

3.7.4 A clear gap has been identified in providing access to and delivery of services to older people within the private sector, who include owner occupiers. Future provision will address this gap as part of the remodelling process.

3.8 Welfare Reform

3.8.1 The introduction of radical changes to benefit regulations via the Welfare Reform programme will have unavoidable effects on the Supporting People Programme.

3.8.2 At the time of writing it is estimated from statistics provided by our Housing Benefit colleagues that approximately 40 Anglesey families will be affected by the benefit cap which will result in single parents having a maximum amount of £350 per week and couples receiving up to £500 per week.

3.8.3 Furthermore it is estimated that of the 7,300 Housing Benefit recipients on Anglesey, approximately 622 households will be affected by the introduction of the bedroom tax, which will result in households who over-occupy for Housing Benefit purposes by one bedroom,

having their weekly entitlement reduced by 14%. Households who over-occupy by two bedrooms will receive a reduction of 25%. In addition, all households will be expected to contribute 10% of the property's Council Tax costs. The amount of income in respect of the 622 households equates to £372,000. It is therefore imperative that the Local Authority is able to collect the maximum amount of income under these circumstances.

- 3.8.4 It is therefore inevitable that such radical changes will significantly affect households within social tenancies and may result in increases in the number who require private sector accommodation. In addition the above mentioned changes and the introduction of the shared room rate of for single tenants having been increased to include up to 35 years of age, there will be a substantial need for one bedroomed properties or encouraging of house sharing.
- 3.8.5 The pressure for smaller accommodation or shared properties will be further exacerbated by an influx of people who will require accommodation, should the proposed Wylfa B Power Station be implemented. Once again, there is a significant risk that private sector landlords will be able to maximize their income from workers seeking local accommodation. This would without doubt restrict the number of properties available to vulnerable individuals and their families in the short to medium term.

4. Consultation Evidence.

4.1 We have begun to make progress in the development of our Service User Involvement in Isle of Anglesey

4.1.1 Our new Service Review procedure puts service users at the centre of the process by including a variety of methods to get service user views of the Housing Related Support service they receive. This has included one to one meetings, attending coffee mornings at sheltered housing schemes, focus groups and postal surveys.

4.1.2 Service users have also been involved in the development of the service specification for newly established services. In February 2011, a discussion group was held with men using the night shelter in Holyhead as part of the development of a business case for a Housing first service as well as two further focus groups with 'Experts by Experience'. These focus groups helped us to develop the service specification and to identify interest in helping us to evaluate bids.

4.1.3 In addition to consulting potential and actual service users about the Housing First service we have held two successful focus groups with young people to also develop the service specification and to be part of the tender evaluation panel.

4.2 Feedback from Service Users

4.2.1 We asked young people living in supported housing or who have had housing related support views on their experience of housing support services to influence and support the way the service is set up and delivered.

4.2.2 Seven current and ex-service user's were asked what they felt were the issues they faced when trying to find accommodation and what support they felt they would need to maintain the accommodation. Some of the issues they felt they faced were;

- lack of housing,
- private landlords not accepting Housing Benefit
- not being able to choose where they would like to live
- not knowing how to access accommodation options

4.2.3 and the main areas they felt they needed support were;

- Budgeting, paying debts
- Mediation with friends and family
- Setting up utility bills
- Furnishing
- Education
- Filling in forms
- Council tax (benefits and payments)
- Sign posting to other services

- Access to health services
- Cooking (buying food which is value for money)
- General housekeeping
- Finding move on accommodation

4.2.4 The young people were asked what would be their expectations from service providers and some of the answers listed were that they would expect to have a say and for the providers to be on their side. The young people would expect providers they can trust and who listen to individuals need. The young people also felt it was important for them to have a choice of who supports them and that the visits from their support workers would need to be planned with the young person.

4.2.5 The young people were also asked to prioritise the following outcomes from one to five with one being the most important and five being the least important;

1. Maintaining accommodation and avoid eviction
2. Contact with family and friends
3. Paid work
4. education and training
5. Being physically and mentally healthy

4.2.6 Discussions with rough sleepers and homeless on Anglesey indicated barriers to Private Sector tenancies due to 'no DSS' bars, delays in getting HB agreed and affordability. Service users also felt that they are not given a second chance when things go wrong and that the local connection could be a problem if moving out of an area to 'start again'.

4.2.7 They felt that support was needed in the following areas:

- To stop other people from taking advantage when they get a new place to live
- To resolve any neighbour disputes
- To buy affordable furniture
- To prevent anti social behaviour
- To get voluntary or paid work
- To pay bills and manage money
- To motivate with housekeeping and cleaning etc
- To develop friendships

4.2.8 Support should depend on the needs of the individual and be non-judgmental

4.2.9 At the time of writing, these 'Expert by Experience' have agreed to attend a briefing session on the evaluation process and will be part of the tender panels in January 2013.

4.2.10 In February 2013 we will hold an event to launch our regular Service User Panel which we aim to involve in consultation about our future strategic direction, service reviews and commissioning.

5. Priorities for Development.

5.1 Reviewing and Monitoring of Services

- 5.1.1 The Isle of Anglesey's Supporting People Team have since the inception of the Supporting People Programme in 2003 continuously worked with service providers and have undertaken 3 yearly strategic reviews to determine, eligibility, strategic relevance, value for money as well as promoting service development.
- 5.1.2 A current programme of service reviews is currently in place for all service providers which will assist service planners and commissioners to make informed decisions on any future service development, re-commissioning, decommissioning, and remodelling as appropriate.
- 5.1.3 The Supporting People team have during the past 12 months revised its review and monitoring forms in line with national guidance. A North Wales Regional Reviewing and Monitoring Group has also been established and it is hoped that a more consistent approach can be adopted across the region, particularly as a number of providers work across two or more Local Authority areas. It is also envisaged that such arrangements will be conducive to identifying opportunities for increased regional or sub regional collaboration and where appropriate implementing such arrangements
- 5.1.4 Data monitoring will be undertaken on a quarterly basis with regular contact between commissioners and providers to be facilitated and improve the arrangements that currently exist in the gathering of data. This will be further strengthened by the collection and analysis of service outcomes. Improving arrangements in the process of data gathering, monitoring and its subsequent analysis has been identified as an immediate priority for the Anglesey Supporting People Team.

5.2 Service User Groups

- 5.2.1 The current financial constraints which has resulted in significant reductions over a five year period from 2012-2016 -and possibly longer - will present substantial challenges to Supporting People Commissioners over the short to medium term. Sustaining current services whilst simultaneously developing new projects to meet changing priorities and needs will provide the ultimate challenge.
- 5.2.2 It is therefore inevitable that as commissioners we will need to maximise opportunities to utilise other available income from other financial sources where possible, be it other grants and jointly commission with our partners within both the statutory and voluntary sectors.
- 5.2.3 Over the forthcoming 12 month period, we have identified the following areas highlighted below have been identified as priorities for development or reconfiguration. However, additional service reviews scheduled over the corresponding period may also result in further reconfiguration as we assess need and quality locally, sub-regionally and regionally.

5.2.4 The following areas have been identified as immediate priorities for development

- **Young People with Complex Needs including Care Leavers**
- **Homeless People aged 25 and over who may rough sleep or are at risk of being homeless.**
- **People with Mental Health Needs**
- **Older People**
- **People with Substance Misuse needs.**
- **Review of Learning Disability Services**
- **Housing Services Review**
- **Consider merging of Floating Support Projects**

5.3 Young People with Complex Needs including Care Leavers.

5.3.1 At the time of writing, a tender process is currently being undertaken to enable the development of a supported accommodation and floating support service for this vulnerable young group to be located in Llangefni.

Table 9 **Supply Map**

Provider	Units	Description
Digartref Ynys Môn	8	Hostel
Digartref Ynys Môn	4	Move-on
Digartref Ynys Môn	7	Floating Support – Low Level (also include provision for young parents)
Digartref Ynys Môn	2	Dispersed Units
Total Number of Units	21	

5.3.2 During 2012 a business case was presented highlighting the need to develop provision for care leavers and individuals with higher support needs and higher risk levels than those who are currently supported. The business case highlighted the lack of support available at this level of need and risk and also underlined that a number of young people were being located in costly out of county provision because as a result.

5.3.3 A core and cluster model of provision was agreed for development. The Core service will be provided and managed from a designated supported accommodation site providing six units, with the cluster provision located within walking distance. The service will provide 24-hour on-call support.

5.3.4 A further 6 units of floating support for young families will also be provided within this service, with the accommodation dispersed.

5.3.5 The project is to be jointly commissioned between the Isle of Anglesey Supporting People Planning Group and the Families First Project and will include the provision of individualised budgets managed by the service provider with the aim of supporting and empowering vulnerable service users to be taught appropriate life skills and achieve the desired outcomes.

towards gaining full independence and the ability to maintain their own home without the need of support.

5.3.6 The development of this project has been identified in previous Supporting People Operational Plans and funding has been prioritised.

5.4 Homeless People aged 25 and over who may rough sleep or are at risk of being homeless.

5.4.1 A tender process for the development of a support service for the above mentioned group is also currently being undertaken.

Table 10 **Supply Map**

Provider	Units	Description
Cefni Lettings	21	Floating Support – Low Level
Total	21	

5.4.2 The submission of a business case which considered a range of alternatives to enable the development of a service for adults aged 25 and resulted in the approval of a 12 month pilot project which based on the Housing First Model. A total of 12 units are to be commissioned.

5.4.3 Data obtained from NME collection has historically shown, that Homelessness is by far the lead need to which people present to service providers. From a total of 690 presentations between June 2011 and May 2012, a total of 355 (52%) said that homeless was their lead need.

5.4.4 The top four reasons for homelessness have remained unchanged over recent years, although not necessarily in the same order. Latest NME data show a considerable increase in the number of domestic abuse cases from 67 to 164.

5.4.5 A summary of the data relating to the top four reasons is included below.

Table11

Reason	2011/12	%	2010/11	%	2009/10	%
Relationship Breakdown	98	16.8%	130	20.4%	95	19.4%
Have to leave parental relative home	77	13.2%	99	15.5%	97	19.8%
Notice from Landlord	54	9.3%	97	15.2%	75	15.3%
Domestic Abuse	164	28.1%	67	10.5%	51	10.4%

5.6 Rough Sleepers

	2011/12	2010/11	2009/10
Number Sleeping Rough	64	57	49

Table 12

5.6.1 The number of people reporting that they have been rough sleeping has shown a significant increase over the past 3 years. The latest returns show that 64 reported an episode of rough sleeping during 2011/12 of which 51 were male. In percentage terms the number of reports of rough sleeping has increased by 31% since 2010.

5.6.2 The commissioning of a Housing First model of provision is seen as a preferred solution to a Hostel. It provides immediate intensive multi agency support to a small but chaotic cohort of the population within their own home and replaces the more linear model of support which sees vulnerable individuals move from hostel, to move on, to floating support, before support is ended.

5.6.3 The Housing First Project also includes the provision of individualised budgets for the same reasons mentioned above.

5.6.4 The development of this project has been included in previous Supporting People Operational Plan and funding has been prioritised.

5.7 People with Mental Health Needs.

5.7.1 A review of all mental health services has been completed and discussions with service managers are to be undertaken with a view to reconfigure the current provision of housing related support to this group during the 2013 /14 financial year.

Table 13 **Supply Map**

Provider	Units	Description
Anheddau Cymdeithas Tai Eryri	3	Supported Housing
Anheddau	12	Floating Support Service – High Intensity and Low Level
Community Support Services	70	Floating Support Service – High Intensity and Low Level Support and Low Level Support
Community Support Services	6	Supported Housing Core and Cluster Model
Total	91	

5.7.2 National prevalence levels suggest that 1 in 6 of the population are affected by a mental health issue. Based on 690 presentations, this would suggest that 115 people would present with such needs.

5.7.3 The number of people who have presented with mental health needs during 2011/12 was only 9 of which 7 were male. This compares with 8 and 6 from the previous two years, and is a substantial drop from submissions prior to 2009. However, mental health is a cross-cutting issue which may be present itself in parallel with other needs, such as alcohol and substance misuse, domestic abuse, offending etc.

5.7.4 Evidence gleaned from the reviews conducted in respect of mental health needs clearly point towards the need to provide a preventative service which addresses the need of individuals with low levels of anxiety and possible indications of depression. All provision currently caters for individuals who have been referred to the Community Mental Health Service and may receive a housing related support as part of this pathway.

5.7.5 This restricts self- referrals and individuals who may be treated by General Practitioner - but are not deemed to be in sufficient need of CMHT intervention – from accessing this service and is therefore inequitable. Furthermore, there is evidence of some service users receiving support for a prolonged period of time, thus questioning the effectiveness of the current model of provision.

5.7.6 It is therefore proposed to reconfigure future provision into a tiered approach which would involve the commissioning of a low level short term floating support service for those showing signs of mental health needs, with a supported accommodation service and higher floating support service for those in recovery and possibly leaving hospital, and continue to provide a supported accommodation service for those with more acute levels of need.

5.8 Reconfiguration of Learning Disability Services

5.8.1 The provision of housing related support for people with learning disabilities by far accounts for the highest cost of all eligible groups who receive Supporting People funding. The annual outlay in respect of this group amounts to £905,000. This is commensurate with 28% of the total Supporting People Budget for 2012/13. Furthermore, the number of units provided for Learning Disability Service Users provided total 47 which is commensurate with 3.3% of the total units provided (1407).

Table 14 **Supply Map**

Provider	Units	Description
Cartrefi Cymru	16	Permanent Supported Housing Projects – 6 Schemes
Tyddyn Môn	18	Permanent Supported Housing Projects – 5 Schemes
Môn Care	12	9 Permanent Supported Housing Projects and 3 Floating Support Units
Anheddau	1	Floating Support Scheme
Total	47	

5.8.2 Recent statutory guidance from the Welsh Government states the need for Supporting People funding to prioritise homelessness and the risk of homelessness within its commissioning arrangements. As a result sustaining current expenditure levels utilised for learning disability services, may prove to be problematic.

5.8.3 Anecdotal evidence relating to the number of hours of housing related supported currently utilised within some projects will need to be reconfigured. It is essential that housing related support activities are demarcated from care and health functions. This may result in savings within the supporting people budget which can be utilised to commission or re-model service provision.

5.8.4 It is our intention to undertake a full strategic review of all current housing related support services for each individual client group. The findings of our reviews will assist us to make informed decisions based upon need, eligibility, and strategic relevance across all these services. However, given the higher level of Supporting People funding within Learning Disabilities, compared with other service groups, the impact upon future funding arrangements may be significant and it is essential that a collaborative approach and engagement with all relevant agencies and stakeholders is undertaken to ensure effective and efficient commissioning arrangements for the future.

5.9 Reconfiguration of Older People Services.

5.9.1 The current Supporting People Programme Grant Guidance clearly states that provision of Supporting People funding in respect of service for older people should be based on need and not on age or tenure. Careful consideration will be required when considering the implications of these changes and in particular their impact upon the provision of services within Alarm Schemes, Sheltered Housing and Extra Care facilities. These issues will need to be factored into the Community Department's Modernisation Programme for Older People Services. Once again a collaborative approach is required to ensure a menu of options is commissioned to effectively meet the support and accommodation needs of our older population.

Table 15 Supply Map

Provider	Units	Description
Carelink	2	Floating Support for 2 older people with physical disabilities
Cymdeithas Tai Eryri	44	Llys Mair (21 Units) Penucheldre (23 units)
Tai Eryri	8	Alarms
Môn Care	491	Sheltered Housing
Môn Care	697	Telecare
Môn Care	17	Floating Support
Mon Care	16	Reablement
Clwyd Alyn	40	Alarm Service (includes former Wales and West Alarms)
Tai Eryri	54	Extra Care
Total	1,369	

5.9.2 Anglesey's first extra care scheme was officially launched during October 2012 and provides 54 units of support.

5.9.3 The provision of housing related support for people with early onset dementia was also increased from 13 units to 20 during 2012, following a review of the service and clear evidence of an increase in demand. It is envisaged, from forecasted projections that demand levels will continually increase within this area which could result in the need to review current levels of provision.

5.9.4 The Isle of Anglesey County Council's Supporting People Team are currently undertaking a strategic review of its sheltered housing provision for both internal and external providers. Reviews of the reablement and alarm services have already been undertaken and completed during over the past 18 months.

5.9.5 A holistic view of the current provision of services for older people will need to be taken in order to comply with the conditions within the Supporting People Guidance and maximise the resources available and be strategically relevant with the Local Authority's vision.

5.9.6 Any future reconfiguration of the service would be inevitably be open procurement rules and the requirement to engage in a full tender process.

5.10 Reconfiguration of Housing Services.

5.10.1 A review of the housing related support provision undertaken by the Isle of Anglesey County Council's Housing Department was completed in December 2012. The review findings reported that the grass cutting service which was a legacy funding was no longer eligible or strategically relevant and as a result arrangements are in place to decommission from 1.4.13.

Service User Group	Provider	Units	Description
Generic	Housing Services	97	Floating Support Service
Generic	Housing Services	108	Legacy Funding – Decommissioned from 1.4.13
Alarms	Housing Services	1188	Monitoring and Maintenance of Community alarms
Total		1,393	

Table 16

5.10.2 Discussions remain on-going in relation to the provision of generic floating support as well as the contribution made by Supporting People funding in relation to the maintenance and monitoring of Alarm Services. Strategically, there are clear links between the alarm service funding and service commissioning for older people and will need to be addressed within either service prior to any future reconfiguration.

5.11 Reconfiguration of Floating Support Services

5.11.1 Eight floating support services are currently provided in Anglesey in respect of substance misuse, domestic abuse, generic homeless, offenders, vulnerable single parents and young people. All these services were prior to August 2012 funded under the Supporting People Revenue Grant before being transferred to Local Authorities to be administered. The total cost of this provision amounts to £399,468.07 In respect of 407 support hours per week. This equates to an average hourly cost of £18.87 per service.

Table 17 **Supply Map**

Service User Group	Provider	Units	Description
Substance Misuse	CAIS	6	High Level Floating Support
	CAIS	3	High Level Floating Support
	CAIS	24	Low Level Floating Support
Domestic Abuse	Gorwel	6	High Level Floating Support
Homeless	Agorfa	21	Low Level Floating Support
Young and Vulnerable	Digartref Ynys Môn	9	Low Level Floating Support
Vulnerable Single Parents	Hafan Cymru	12	Low Level Floating Support
Generic	NACRO	13	Low Level
Total		94	Floating Support

5.11.2 In addition to the above supply map a further 6 schemes provide a level of floating support services within Mental Health, Learning Disability Services, Physical Disabilities, and Older People. The following table provides a similar breakdown of this services.

Table 18 **Supply Map**

Service User Group	Provider	Units	Description
Mental Health	Community Support Services	70	Floating support
	Anheddau	12	Floating Support
Physical Disabilities	Anheddau	2	Floating Support
Learning Disabilities	Môn Care	3	Floating Support
Older People	Môn Care	17	Floating Support
Generic	Housing Services	108	Floating Support
Total		212	Floating Support

5.11.3 A number of options need to be considered in relation to improving the efficiency of floating support provision. These include the following models of provision:

- Commission one generic floating support service across all vulnerable groups;
- Merge multiple contracts with the same provider into one contract
- Merge designated identified service areas where there are clear crossover issues, e.g Substance Misuse, Offending, Mental Health
- Further explore the options of sub-regional commissioning with Gwynedd Council, whilst also considering the above mentioned options.

6.0 SPEND PLAN.

6.1 The information and data below relates to the current spend plan and proposed expenditure from April 2013/14.

Table 19

Financial Year	Supporting People Programme Grant	Proposed Reduction in Funding following redistribution
2012/13 (August –March)	£2,111,315.05	4%
2013/14	£3,052,211	4%
2014/15	£2,899,600	5%
2015/16	£2,754,620	5%
2016/17	2,616,889	5%

6.1.1 The above amounts from 2013/14 have been assumed in accordance with the proposed annual reduction in Supporting People funding which emanated following the Aylward Review's recommendation to redesign the formula used to calculate the annual dissemination of funding per local authority. This has resulted in Anglesey's Supporting People Budget being reduced by an approximately 23% over a 5 year period between April 2012 and April 2017.

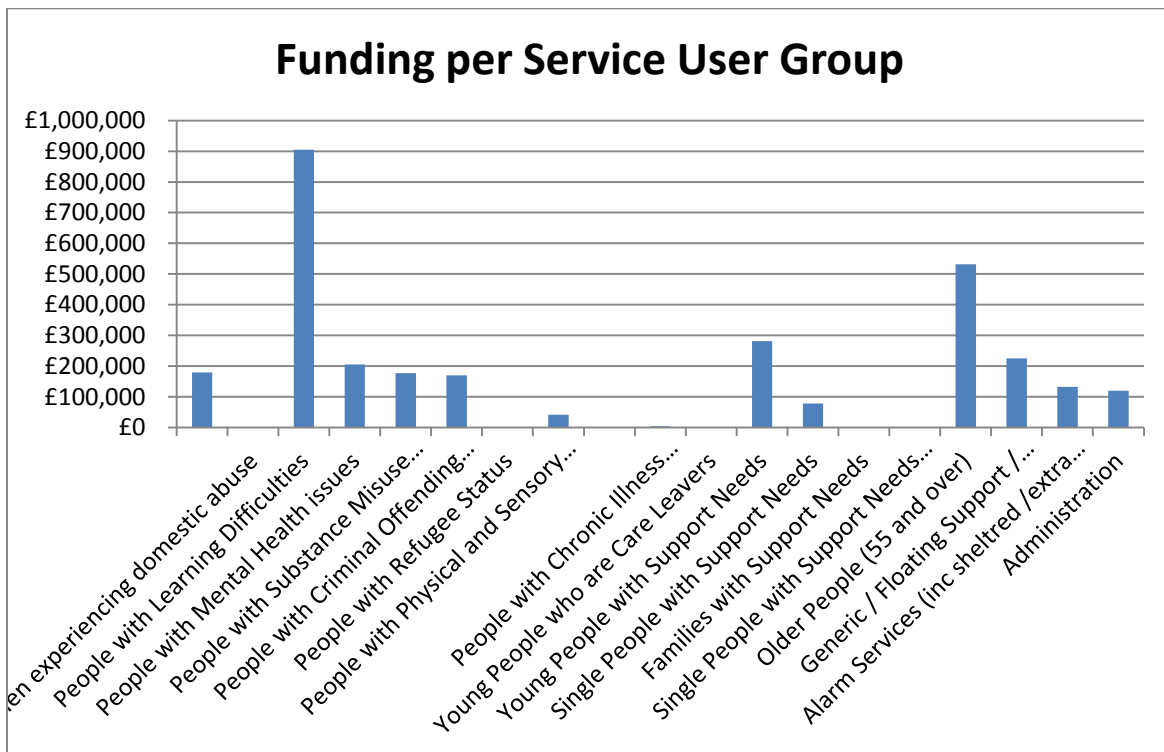


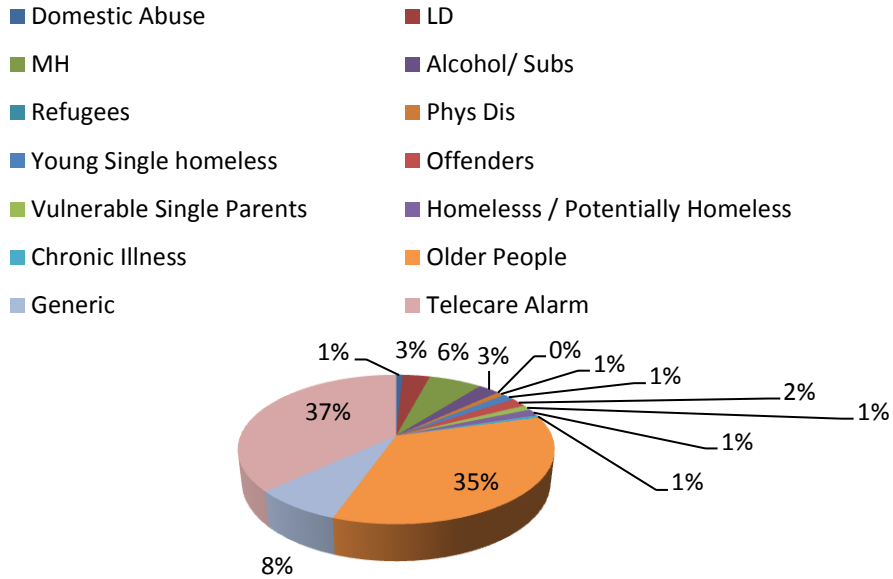
Table 21

6.2 Supporting People Spend Plan

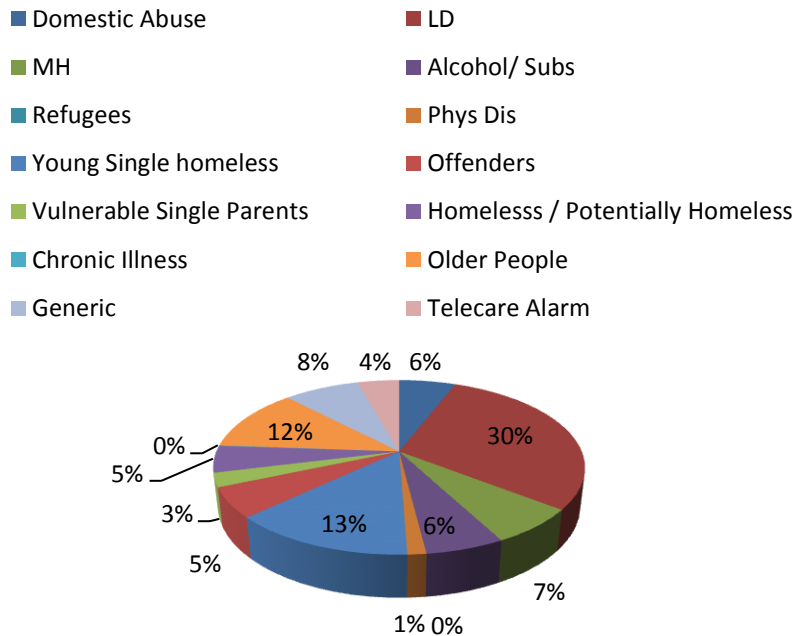
Table 22

Client Group	Projected August 2012 to March 2013	Projected Full Year 2012-13	2013/14	
			Supporting People Funding	Local Authority Contribution
Women experiencing domestic abuse	£119,481	179,224	£179,224	£0
Men experiencing domestic abuse	£0	£0	£0	£0
People with Learning Disabilities	£603,345	£905,019	£905,019	£0
People with Mental Health issues	£136,790	£205,187	£205,187	£0
People with Alcohol Issues	£0	£0	£0	£0
People with Substance Misuse issues	£117,977	£176,974	£176,974	£0
People with Criminal Offending History	£113,215	£169,835	£169,835	£0
People with Refugee Status	£0	£0	£0	£0
People with Physical and Sensory Disabilities	£27,888	£41,821	£41,821	£0
People with Developmental Disorders (i.e. Autism)	£0	£0	£0	£0
People with Chronic illness (including HIV and Aids)	£2,727	£4,091	£4,091	£0
Young People who are Care Leavers	£0	£0	£0	£0
Young People with Support Needs (16-24)	£187,929	£281,894	£413,897	£0
Single Parent Families with Support Needs	£52,501	£78,752	£78,752	£0
Families with Support Needs	£0	£0	£0	£0
Single People with Support Needs not listed above (25-44)	£0	£0	£150,000	£0
People aged over 55 years of age with Support Needs (exclusive of alarm services)	£316,831	£475,247	£355,462	£45,000
Generic/ Floating Support/ Peripatetic (tenancy support services which cover a range of needs	£224,302	£336,453	£239,454	£0
Alarm Services (inc sheltered /extra care	£88,329	£132,494	£132,493	£0
Administration and other costs	£120,000	£192,394	£0	£0
Total	£2,111,315	£3,179,385	£3,052,209	£45,000

% Number of Units per Service User Group



% Cost Per Service User Group



6.2.1 Supporting People funds or jointly funds 1407 units of housing related support / supported accommodation on Anglesey

- 6.2.2 A significant proportion of the units are dedicated to older people services. These account for 72 % (including alarms) of the total number of housing related support that are commissioned solely or jointly and are commensurate with 12% of the total funding costs across all services.
- 6.2.3 In comparison, housing related support for people with learning disability needs account for 3% of the total units commissioned per service user group, whilst in terms of overall cost is commensurate with 30% of the total expenditure within the Supporting People Budget.
- 6.2.4 Services for young people who are homeless or are at risk of becoming homeless, account for the second highest level of investment per service group, commensurate with 13% of the funding. This is due to the development of a new service for young people with complex needs which will be operational in the early part of the 2013/14, financial year. However in terms of units this accounts for only 1% of the overall provision.
- 6.2.5 Services for people with mental health needs account for 6% of the total number of units commissioned. The cost of providing these services is commensurate with 7% of the total Supporting People funding.
- 6.2.6 Historically, there has been a clear trend within needs mapping data that shows homelessness or risk of homelessness as the lead need. Despite the needs mapping returns indicating that homelessness was the lead need 52%, the total expenditure on meeting this need accounts for only 5% of the total budget and 1% of the number of units commissioned. The main reason for this anomaly is the non dis- aggregation of secondary needs and the fact that a number of needs and issues are often cross cutting across several of the designated service user groups. This also demonstrates the anomalies and lack of robustness attached to the reliance upon needs mapping data to inform the needs assessment process to enable informed commissioning decisions to be made.

7. Equality Impact Assessment

- 7.1 Future commissioning arrangements for Supporting People Services on Anglesey will include an equality impact assessment process. This will assess the impact of commissioning new services, remodelling, or de-commissioning and will ensure parity and equality across all components of the Equality Act 2010.**

9. Appendices – Appendix 1

Basic Details		
Group	No. Completed	%
Men	264	38.3%
Women	381	55.2%
Unkown	31	4.5%
Children under sixteen	14	2.0%
Total	690	100.0%

Agency Referrals Specified	Male		Female		Unkown		Total	
	No	%	No	%	No	%	No	%
Agorfa	2	0.81%	0	0.00%	0	0.00%	2	0.29%
Anheddau	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Alzheimers Society	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Cais Ltd	31	12.60%	32	9.28%	3	10.00%	66	9.57%
Cartrefi Cymru	5	2.03%	9	2.61%	0	0.00%	14	2.03%
Cefni Lettings	45	18.29%	64	18.55%	6	20.00%	115	16.67%
Digartref Ynys Môn	45	18.29%	19	5.51%	2	6.67%	66	9.57%
Gorwel	0	0.00%	78	22.61%	0	0.00%	78	11.30%
Hafan Cymru	0	0.00%	22	6.38%	0	0.00%	22	3.19%
Housing Projects (IoACC)	59	23.98%	61	17.68%	15	50.00%	135	19.57%
IDVA Service	1	0.41%	47	13.62%	3	10.00%	51	7.39%
Lighthouse	2	0.81%	1	0.29%	0	0.00%	3	0.43%
Nacro	40	16.26%	11	3.19%	1	3.33%	52	7.54%
Shelter Cymru	14	5.69%	1	0.29%	0	0.00%	15	2.17%
Tai Hafan	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Tyddyn Môn	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Not Specified	2	0.81%	0	0.00%	0	0.00%	71	10.29%
Grand Total	246	100%	345	100%	30	100%	690	100%

Ethnicity	Male		Female		Unkown		Total	
	No	%	No	%	No	%	No	%
Asian or Asian British	4	1.5%	2	0.5%	1	2.6%	7	1.0%
Black or Black British	0	0.0%	0	0.0%	0	0.0%	0	0.0%
White	241	89.6%	347	90.8%	30	76.9%	618	89.6%
Mixed	1	0.4%	3	0.8%	0	0.0%	4	0.6%
Other Group	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Not Known	23	8.6%	30	7.9%	8	20.5%	61	8.8%
Grand Total	269	100%	382	100%	39	100%	690	100%

Current Accommodation	Male		Female		Unkown		Total	
	No	%	No	%	No	%	No	%
Armed Forces	0	0.0%	1	0.3%	0	0.0%	1	0.1%
Bed & Breakfast	19	7.7%	6	1.7%	3	3.0%	28	4.1%
Children's Home / Foster Care	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Hospital - Medical	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Hospital - Psychiatric	1	0.4%	1	0.3%	0	0.0%	2	0.3%
Hostel	8	3.3%	2	0.6%	0	0.0%	10	1.4%
Living with Parents/ Partner/ Other family	34	13.8%	45	13.0%	5	5.1%	84	12.2%
Night Shelter	4	1.6%	0	0.0%	0	0.0%	4	0.6%
Ordinary Accommodation	69	28.0%	153	44.3%	9	9.1%	231	33.5%
Other	17	6.9%	44	12.8%	3	3.0%	64	9.3%
Prison	14	5.7%	1	0.3%	1	1.0%	16	2.3%
Residential Accommodation	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Refuge	0	0.0%	50	14.5%	0	0.0%	50	7.2%
Sheltered Accommodation	0	0.0%	1	0.3%	0	0.0%	1	0.1%
Sleeping Rough	33	13.4%	3	0.9%	3	3.0%	39	5.7%
Specialist Supported Accommodation	12	4.9%	12	3.5%	1	1.0%	25	3.6%
Staying with Friends	35	14.2%	22	6.4%	5	5.1%	62	9.0%
Not specified	0	0.0%	4	1.2%	69	69.7%	73	10.6%
Total	246	100%	345	100%	99	100%	690	100%

Current Accommodation - Other Specified	Male		Female		Unkown		Total	
	No	%	No	%	No	%	No	%
A Fixed Abode	1	5.9%	8	18.2%	0	0.0%	9	14.1%
Car	0	0.0%	1	2.3%	0	0.0%	1	1.6%
Caravan	4	23.5%	1	2.3%	0	0.0%	5	7.8%
Council Private Base	1	5.9%	27	61.4%	3	100.0%	31	48.4%
Ex partners property	0	0.0%	0	0.0%	0	0.0%	0	0.0%
No fixed adobe	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Private leasing scheme	1	5.9%	2	4.5%	0	0.0%	3	4.7%
Rehab	1	5.9%	0	0.0%	0	0.0%	1	1.6%
Room with employment	1	5.9%	0	0.0%	0	0.0%	1	1.6%
Sofa Surfing	5	29.4%	1	2.3%	0	0.0%	6	9.4%
Tent	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Tied accommodation	2	11.8%	0	0.0%	0	0.0%	2	3.1%
Not specified	1	5.9%	4	9.1%	0	0.0%	5	7.8%
Grand Total	17	100%	44	100%	3	100%	64	100%

Current Landlord	Male		Female		Unknown		Total	
	No	%	No	%	No	%	No	%
Housing Association	10	4.1%	63	18.3%	2	2.0%	75	10.9%
Local Authority	30	12.2%	51	14.8%	7	7.1%	88	12.8%
Other	66	26.8%	49	14.2%	6	6.1%	121	17.5%
Owner Occupier	12	4.9%	37	10.7%	3	3.0%	52	7.5%
Privately Rented	49	19.9%	106	30.7%	6	6.1%	161	23.3%
Voluntary / Charity Organisation	12	4.9%	4	1.2%	0	0.0%	16	2.3%
Not Specified	67	27.2%	35	10.1%	75	75.8%	177	25.7%
Total	246	100%	345	100%	99	100%	690	100%

Type of Accommodation Required	Male		Female		Unkown		Total	
	No	%	No	%	No	%	No	%
A Refuge - Escaping Domestic Abuse	0	0.0%	6	1.6%	0	0.0%	6	0.9%
A Shared House - own bedroom and shared facilities - with 24 hr support	7	2.6%	8	2.1%	0	0.0%	15	2.2%
A Short Term Hostel	29	10.7%	18	4.7%	1	3.1%	48	7.0%
Need to return to family home	1	0.4%	1	0.3%	0	0.0%	2	0.3%
None: Floating Support Required Only	5	1.8%	3	0.8%	0	0.0%	8	1.2%
Ordinary Accommodation - a house or a flat	155	57.0%	190	49.2%	24	75.0%	369	53.5%
Other	33	12.1%	123	31.9%	4	12.5%	160	23.2%
Sheltered Accommodation / Extra Care Accommodation of frail or elderly	3	1.1%	3	0.8%	1	3.1%	7	1.0%
Specialist Detox Facility	4	1.5%	1	0.3%	0	0.0%	5	0.7%
Not Specified	35	12.9%	33	8.5%	2	6.3%	70	10.1%
Grand Total	272	100%	386	100%	32	100%	690	100%

Main Reason For Moving Into Area	Male		Female		Unkown		Total	
	No	%	No	%	No	%	No	%
Access Accommodation / Services	59	56%	24	11%	2	18.18%	83	24.9%
Education / Training	7	7%	12	5%	1	9.09%	19	5.7%
Escaping The Risk of Offending	4	4%	3	1%	0	0.00%	7	2.1%
Escape Domestic Abuse	3	3%	146	64%	3	27.27%	149	44.7%
Move Nearer to Friend / Family	25	24%	23	10%	4	36.36%	48	14.4%
Work	8	8%	19	8%	1	9.09%	27	8.1%
Other	0	0%	0	0%	0	0.00%	0	0.0%
Grand Total	106	100%	227	100%	11	100%	333	100%

Local Authority currently live in	Male		Female		Unkown		Total	
	No	%	No	%	No	%	No	%
Anglesey	240	88.2%	368	95.3%	29	90.6%	637	92.3%
Conwy	1	0.4%	0	0.0%	1	3.1%	2	0.3%
Denbighshire	1	0.4%	1	0.3%	0	0.0%	2	0.3%
Gwynedd	21	7.7%	9	2.3%	1	3.1%	31	4.5%
Other	4	1.5%	6	1.6%	1	3.1%	11	1.6%
Not specified	5	1.8%	2	0.5%	0	0.0%	7	1.0%
Total	272	100%	386	100%	32	100%	690	100%

Rough Sleepers	Male		Female		Unkown		Total	
	No	%	No	%	No	%	No	%
Rough Sleepers	51	80%	12	19%	1	2%	64	100

Reason For Homelessness Or Threat Of Homelessness	Male		Female		Unknown		Total	
	No	%	No	%	No	%	No	%
*Based on homelessness data that was filled in within questionnaire								
Relationship Breakdown	56	25%	33	10%	9	31.03%	98	16.8%
Eviction	16	7%	8	2%	2	6.90%	26	4.5%
Leaving Care	4	2%	0	0%	0	0.00%	4	0.7%
Hospital Discharge	2	1%	0	0%	0	0.00%	2	0.3%
Domestic Abuse	3	1%	158	48%	3	10.34%	164	28.1%
Other Violence	3	1%	5	2%	0	0.00%	8	1.4%
Money Problems	13	6%	14	4%	1	3.45%	28	4.8%
Leaving Prison	21	9%	1	0%	2	6.90%	24	4.1%
Difficulty in Maintaining Accommodation / Tenancy	16	7%	8	2%	3	10.34%	27	4.6%
Have to Leave Parent / Relative's Home	34	15%	38	12%	5	17.24%	77	13.2%
Notice From Landlord	23	10%	29	9%	2	6.90%	54	9.3%
Other	33	15%	36	11%	2	6.90%	71	12.2%
Grand Total	224	100%	330	100%	29	100%	583	100%

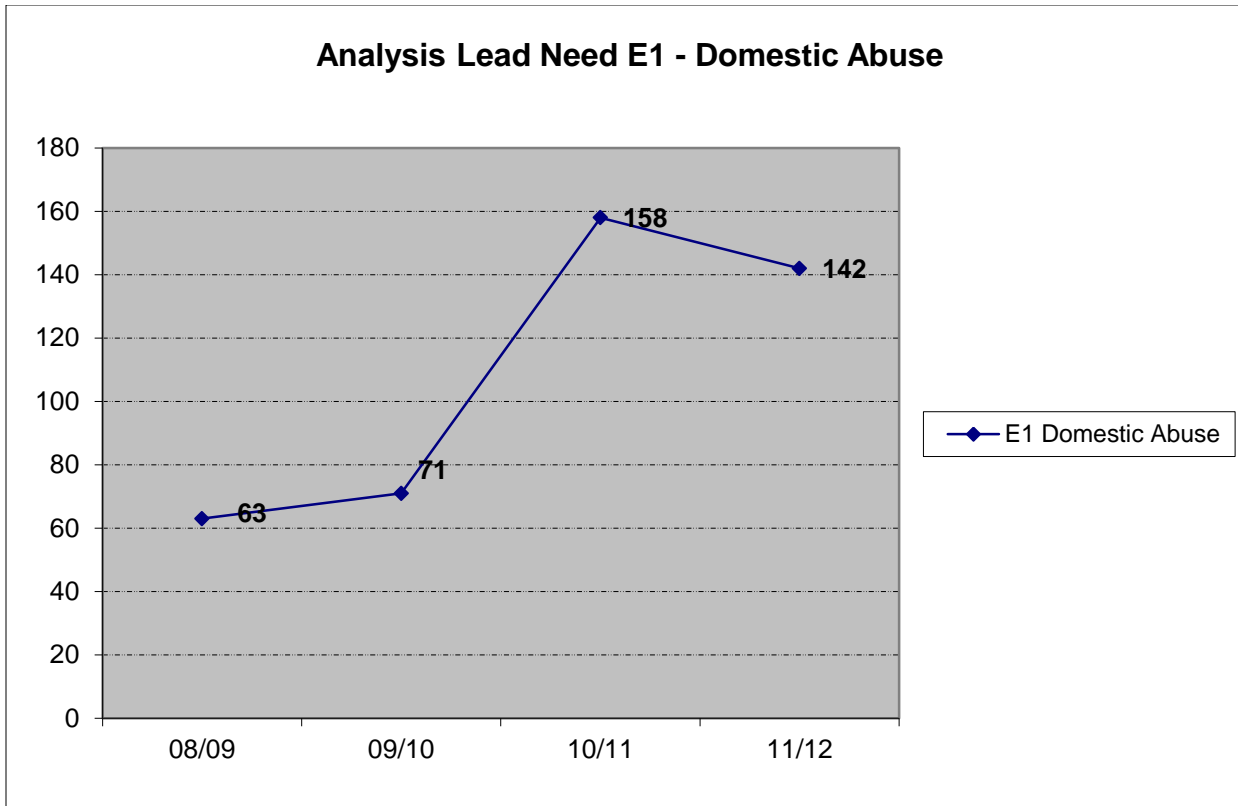
Type and Level of Need		Low Support Needs						Medium Support Needs						High Support Needs					
		Male		Female		Unkown		Male		Female		Unkown		Male		Female		Unkown	
		No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%	No	%
Domestic Abuse	E1	2	2%	2	4%	1	33.33%	3	2%	19	16%	0	0.00%	3	1%	145	39%	3	10.71%
Learning Difficulties	E2	5	4%	5	11%	0	0.00%	1	1%	1	1%	0	0.00%	8	3%	9	2%	0	0.00%
Mental Health	E3	31	26%	10	21%	1	33.33%	21	14%	16	14%	3	18.75%	17	6%	10	3%	0	0.00%
Alcohol Misuse	E4	23	20%	9	19%	0	0.00%	23	15%	12	10%	3	18.75%	40	14%	26	7%	3	10.71%
Drug Use	E5	10	9%	3	6%	0	0.00%	32	21%	7	6%	1	6.25%	19	7%	12	3%	1	3.57%
Refugee Status	E6	1	1%	0	0%	0	0.00%	0	0%	0	0%	1	6.25%	0	0%	0	0%	0	0.00%
Physical Mobility	E7	4	3%	3	6%	0	0.00%	5	3%	3	3%	1	6.25%	5	2%	6	2%	0	0.00%
Young & Vulnerable	E8	3	3%	4	9%	0	0.00%	9	6%	7	6%	0	0.00%	26	9%	22	6%	1	3.57%
Offending Issues	E9	24	21%	5	11%	1	33.33%	21	14%	1	1%	3	18.75%	11	4%	4	1%	0	0.00%
Homelessness Issues	E10	12	10%	6	13%	0	0.00%	28	19%	42	36%	3	18.75%	157	55%	134	36%	20	71.43%
Chronic Illness	E11	2	2%	0	0%	0	0.00%	2	1%	2	2%	0	0.00%	2	1%	0	0%	0	0.00%
Vulnerable Single Parent	E12	0	0%	0	0%	0	0.00%	1	1%	5	4%	0	0.00%	0	0%	6	2%	0	0.00%
Older People	E13	0	0%	0	0%	0	0.00%	3	2%	2	2%	1	6.25%	0	0%	1	0%	0	0.00%
Gypsies and Travelers	E14	0	0%	0	0%	0	0.00%	0	0%	0	0%	0	0.00%	0	0%	0	0%	0	0.00%
Total		117	100%	47	100%	3	100%	149	100%	117	100%	16	100%	288	100%	375	100%	28	100%

Type and Level of Need		Total (Gender Split)							
		Male		Female		Unkown			
		No	%	No	%	No	%	No	%
Domestic Abuse	E1	8	1.4%	166	30.8%	4	8.5%	178	15.6%
Learning Difficulties	E2	14	2.5%	15	2.8%	0	0.0%	29	2.5%
Mental Health	E3	69	12.5%	36	6.7%	4	8.5%	109	9.6%
Alcohol Misuse	E4	86	15.5%	47	8.7%	6	12.8%	139	12.2%
Drug Use	E5	61	11.0%	22	4.1%	2	4.3%	85	7.5%
Refugee Status	E6	1	0.2%	0	0.0%	1	2.1%	2	0.2%
Physical Mobility	E7	14	2.5%	12	2.2%	1	2.1%	27	2.4%
Young & Vulnerable	E8	38	6.9%	33	6.1%	1	2.1%	72	6.3%
Offending Issues	E9	56	10.1%	10	1.9%	4	8.5%	70	6.1%
Homelessness Issues	E10	197	35.6%	182	33.8%	23	48.9%	402	35.3%
Chronic Illness	E11	6	1.1%	2	0.4%	0	0.0%	8	0.7%
Vulnerable Single Parent	E12	1	0.2%	11	2.0%	0	0.0%	12	1.1%
Older People	E13	3	0.5%	3	0.6%	1	2.1%	7	0.6%
Gypsies and Travelers	E14	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total		554	100%	539	100%	47	100%	1140	100%

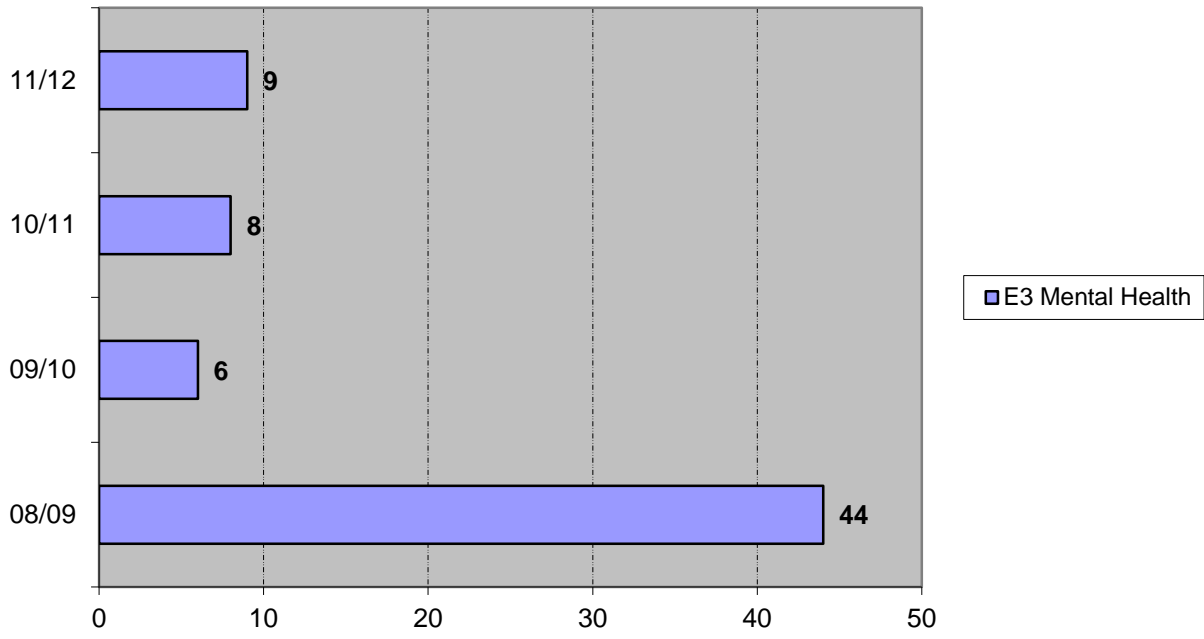
Lead Need		Total (Gender Split)							
		Male		Female		Unkown		No	%
		No	%	No	%	No	%		
Domestic Abuse	E1	1	0.4%	138	35.8%	3	9.4%	142	20.6%
Learning Difficulties	E2	5	1.8%	10	2.6%	0	0.0%	15	2.2%
Mental Health	E3	7	2.6%	2	0.5%	0	0.0%	9	1.3%
Alcohol Misuse	E4	40	14.7%	30	7.8%	3	9.4%	73	10.6%
Drug Use	E5	12	4.4%	8	2.1%	2	6.3%	22	3.2%
Refugee Status	E6	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Physical Mobility	E7	1	0.4%	0	0.0%	0	0.0%	1	0.1%
Young & Vulnerable	E8	4	1.5%	5	1.3%	0	0.0%	9	1.3%
Offending Issues	E9	3	1.1%	0	0.0%	1	3.1%	4	0.6%
Homelessness Issues	E10	170	62.5%	162	42.0%	23	71.9%	355	51.4%
Chronic Illness	E11	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Vulnerable Single Parent	E12	0	0.0%	1	0.3%	0	0.0%	1	0.1%
Older People	E13	2	0.7%	0	0.0%	0	0.0%	2	0.3%
Gypsies amd Travellers	E14	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Not Specified		27	9.9%	30	7.8%	0	0.0%	57	8.3%
Total		272	100%	386	100%	32	100%	690	100%

Length of Support	Male		Female		Unkown		Total	
	No	%	No	%	No	%	No	%
Up to six months	100	36.8%	87	22.5%	13	40.63%	200	29.0%
6-12 months	20	7.4%	19	4.9%	6	18.75%	45	6.5%
12-18 months	56	20.6%	73	18.9%	5	15.63%	134	19.4%
Over 18 months	50	18.4%	24	6.2%	4	12.50%	78	11.3%
Permanently	8	2.9%	10	2.6%	0	0.00%	18	2.6%
Don't know / Other	33	12.1%	167	43.3%	4	12.50%	204	29.6%
Not specified	5	1.8%	6	1.6%		0.00%	11	1.6%
Total	272	100%	386	100%	3200%	100%	690	100%

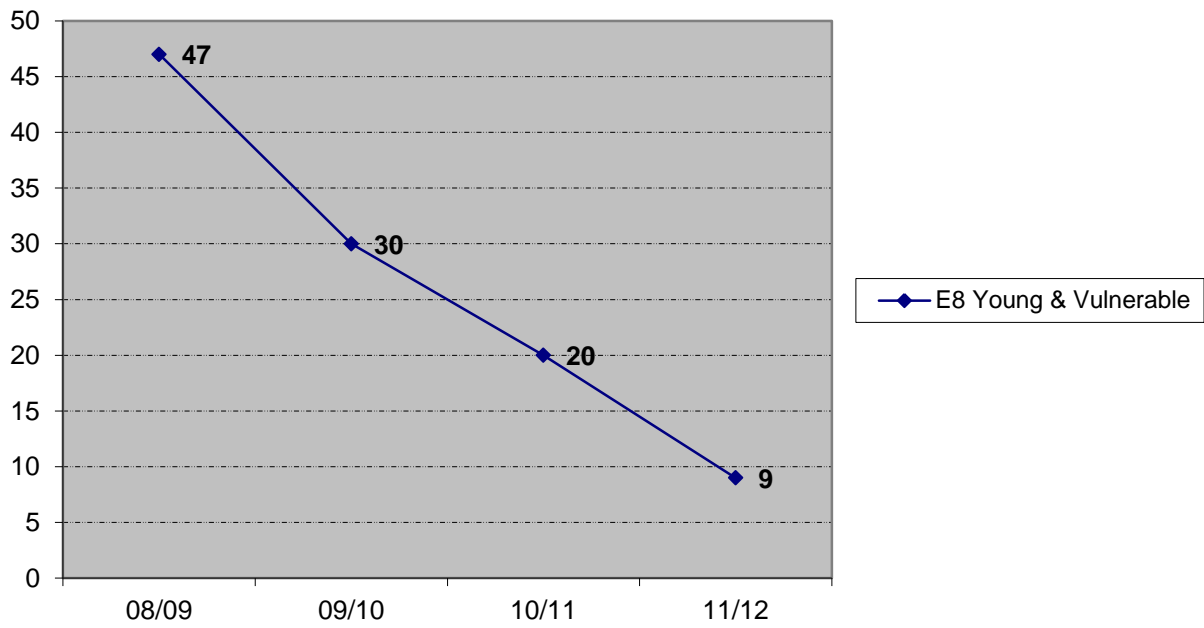
Appendix 2



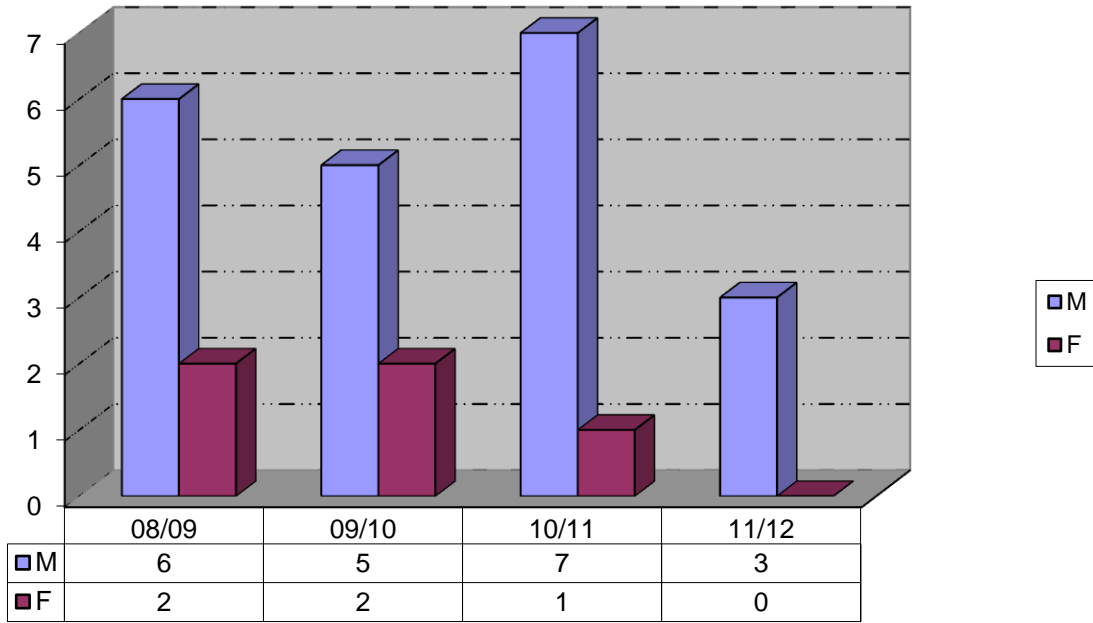
Analysis Lead Need E3 - Mental Health



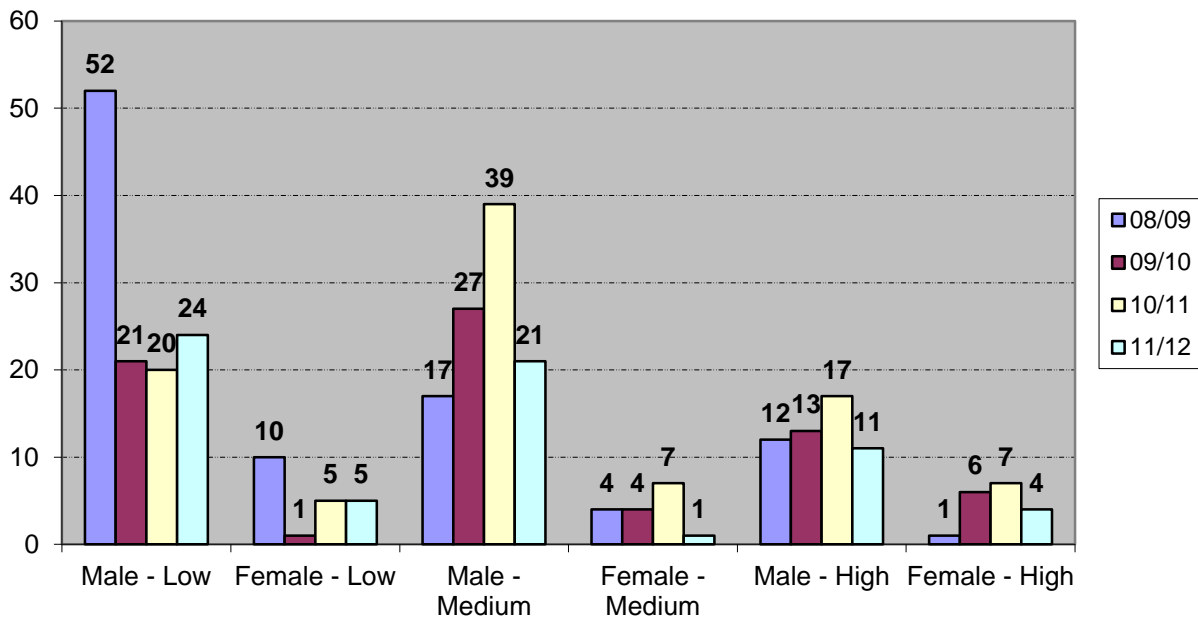
Analysis Lead Need E8 - Young & Vulnerable



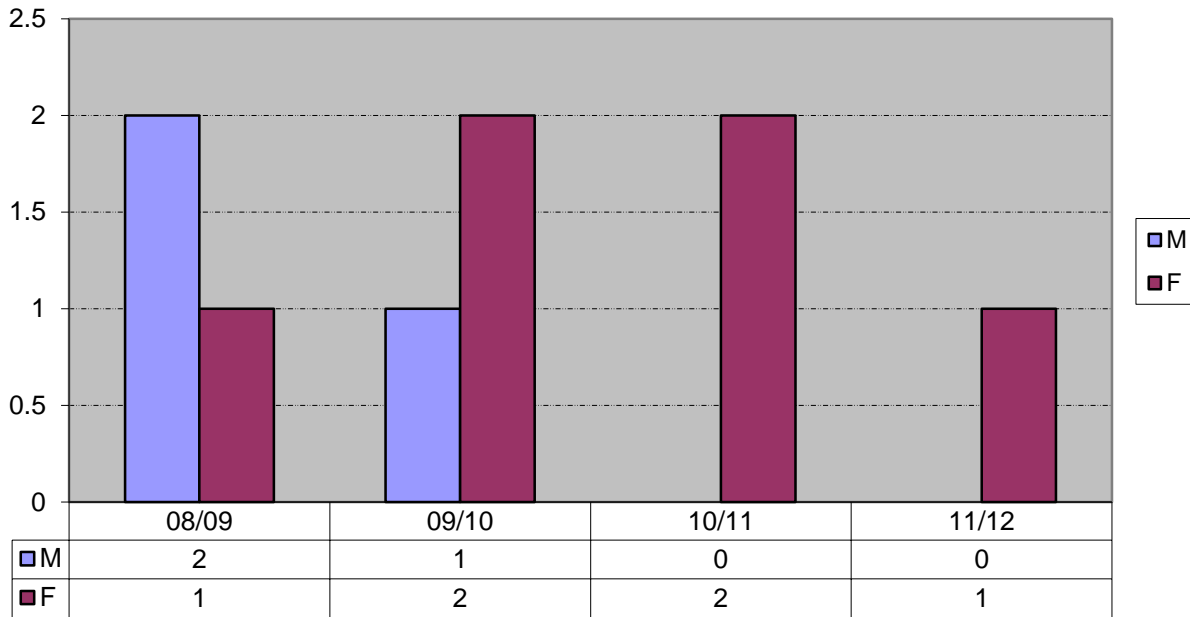
Analysis Lead Need E9 - Offending Issues



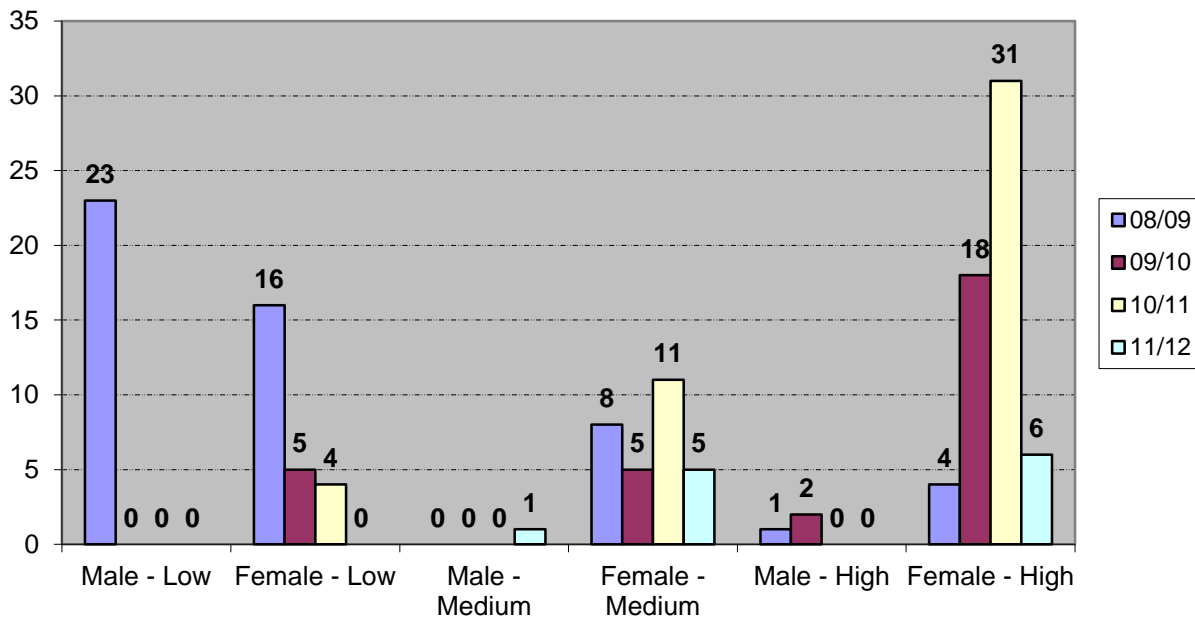
Analysis Type and Level of Need E9 - Offending Issues



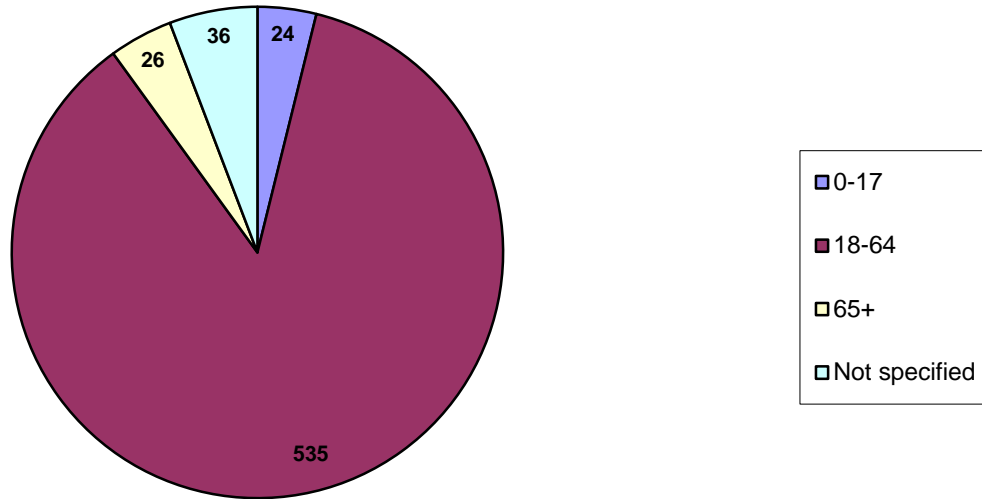
Analysis Lead Need E12 - Vulnerable Single Parent



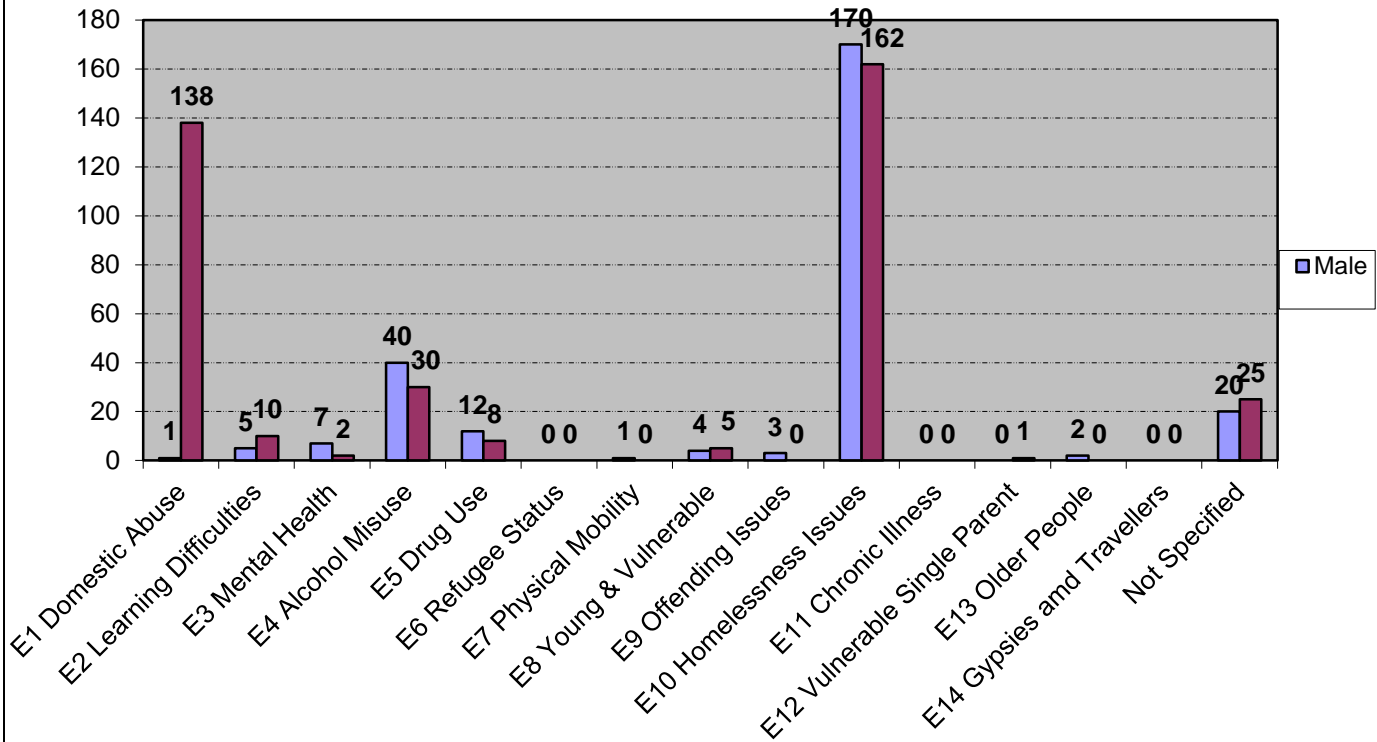
E12 Vulnerable Single Parent Type and Level of Need



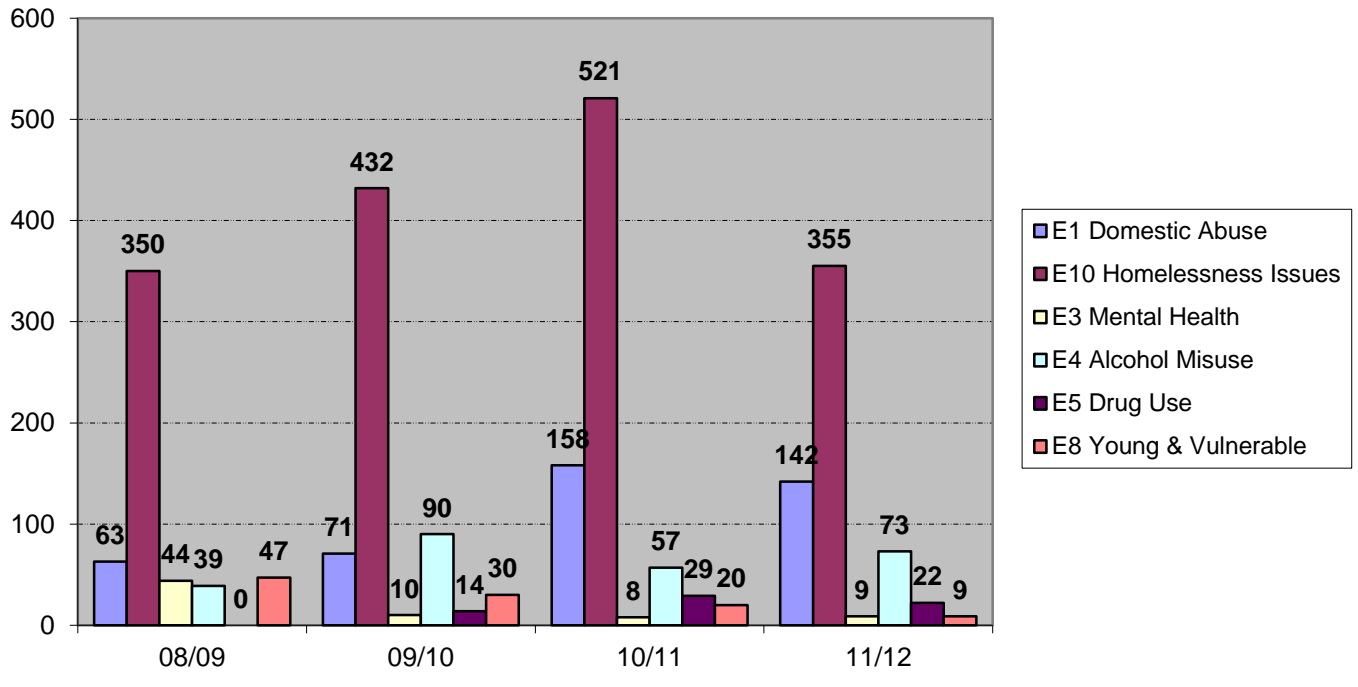
Anglesey Tenant Profile by Age Profile



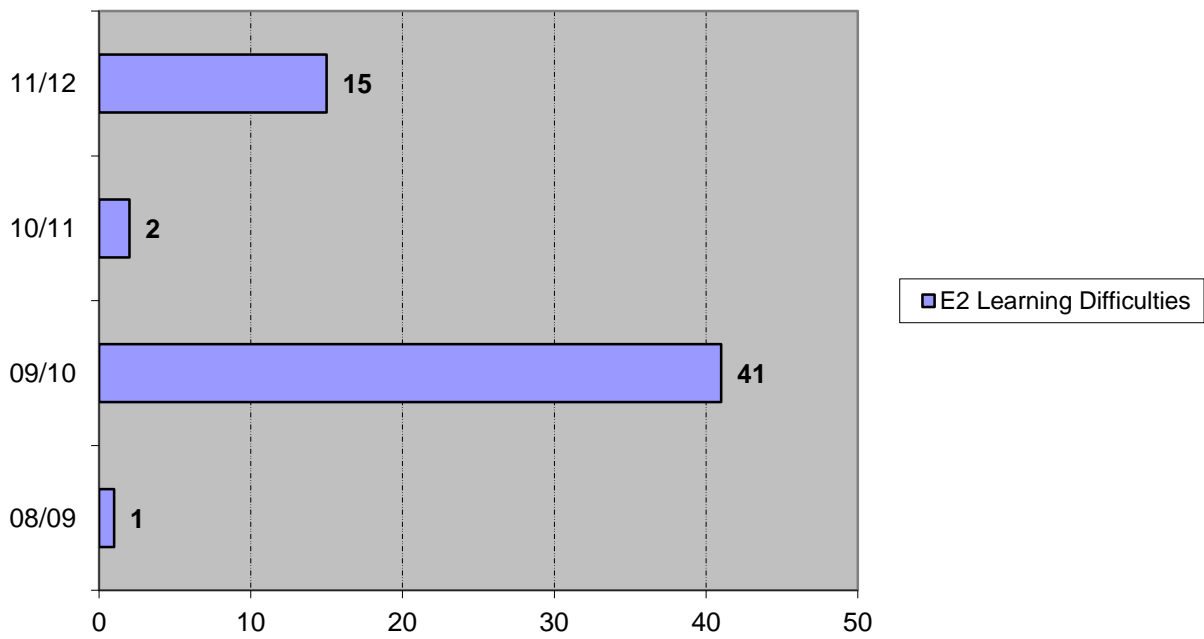
Lead Need 2011 - 2012



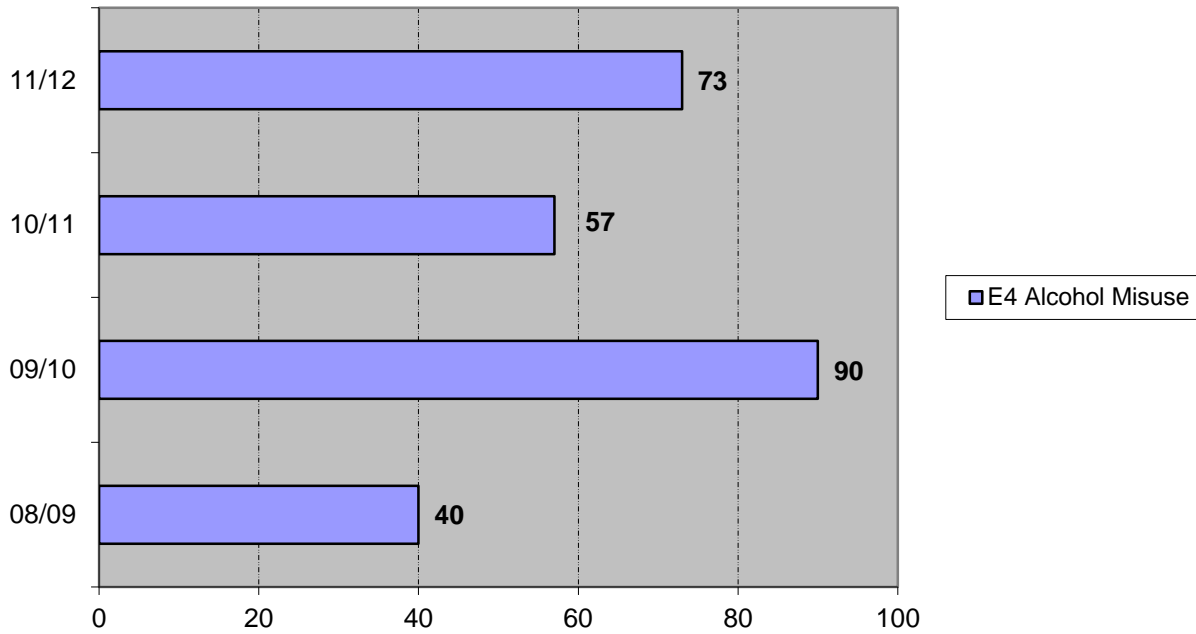
Comparative Lead Need 2008 - 2012



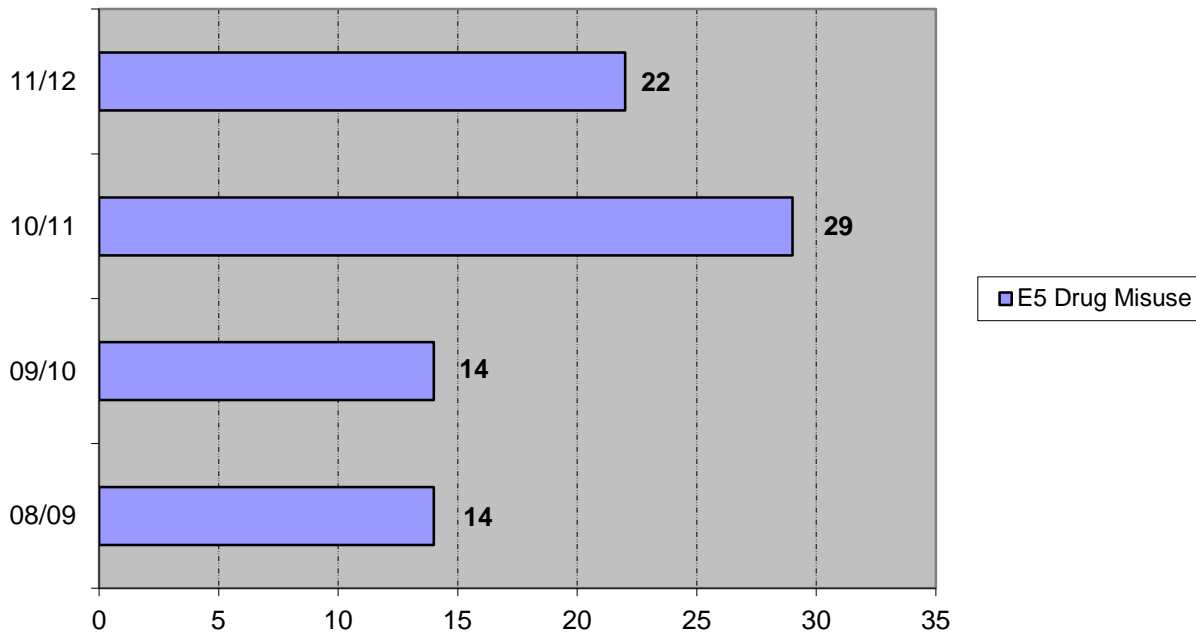
Analysis Lead Need - E2 Learning Difficulties



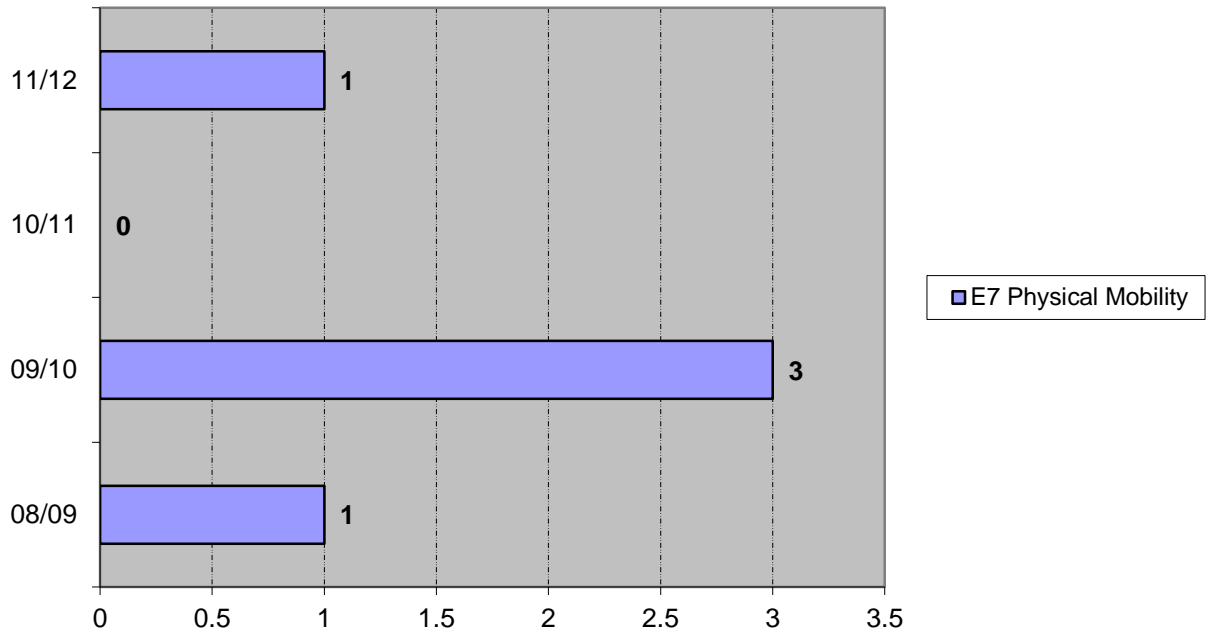
Analysis Lead Need - E4 Alcohol Misuse



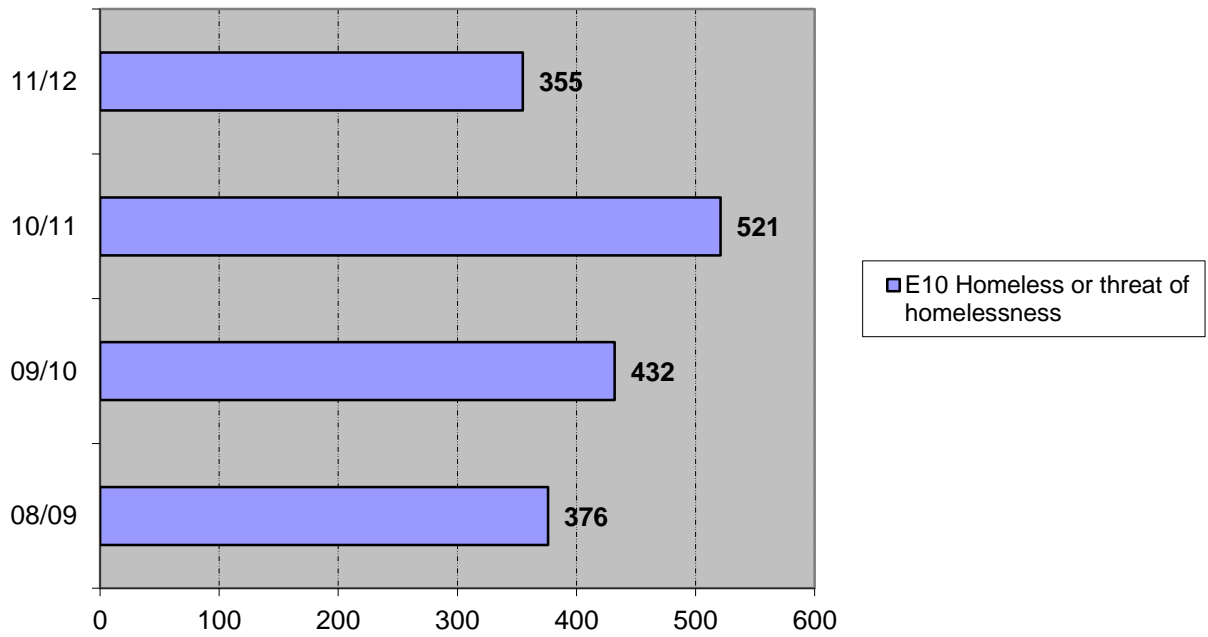
Analysis Lead Need - E5 Drug Misuse

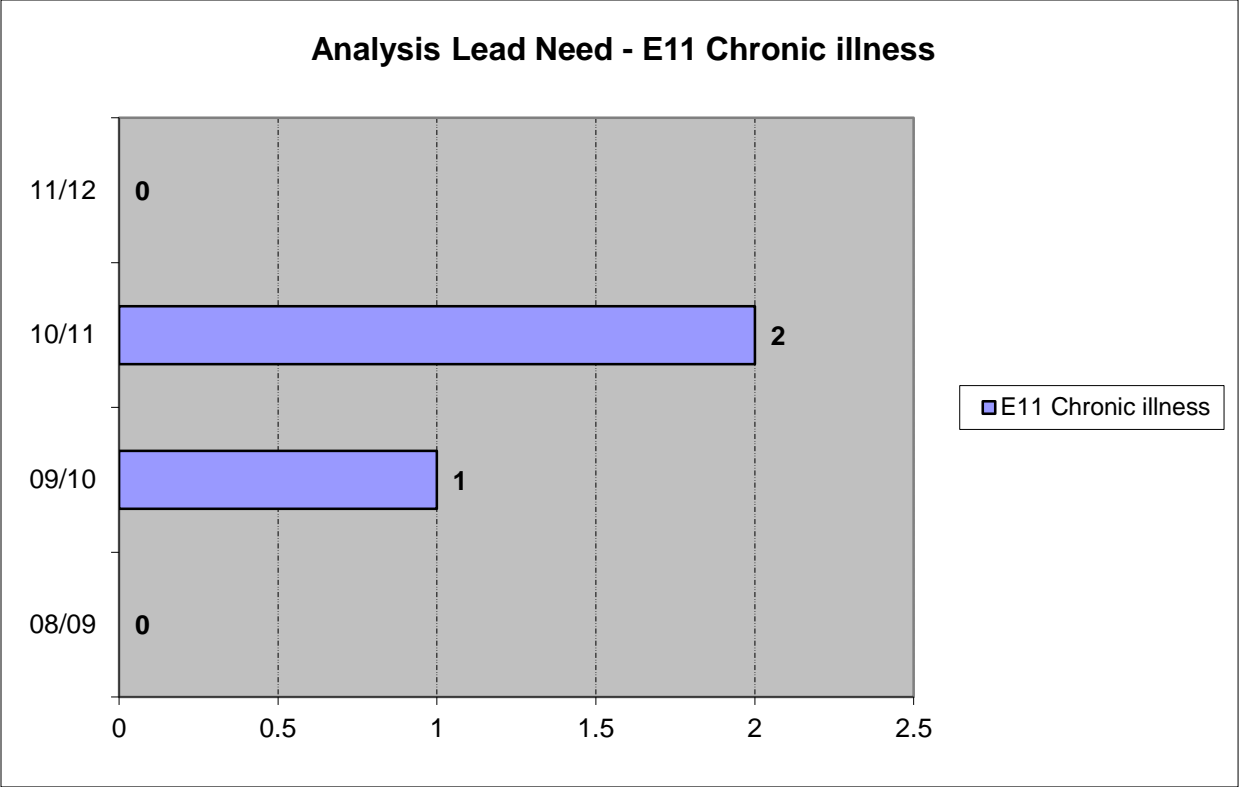


Analysis Lead Need - E7 Physical Mobility

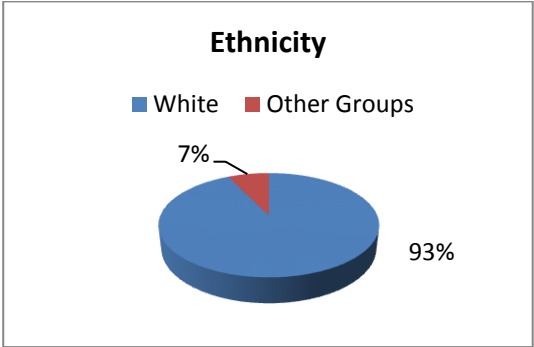
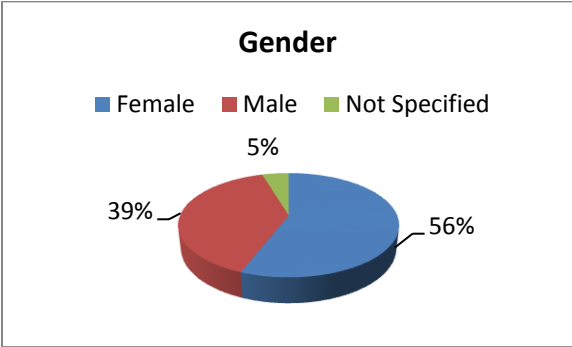


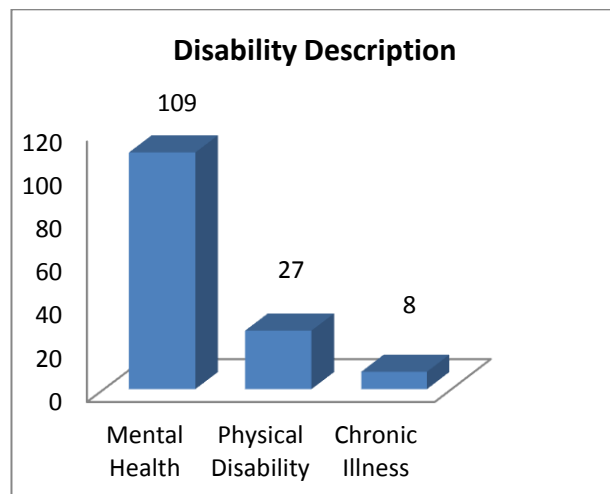
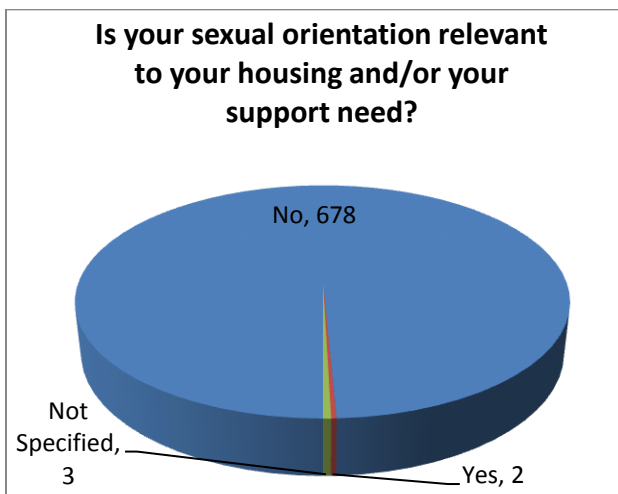
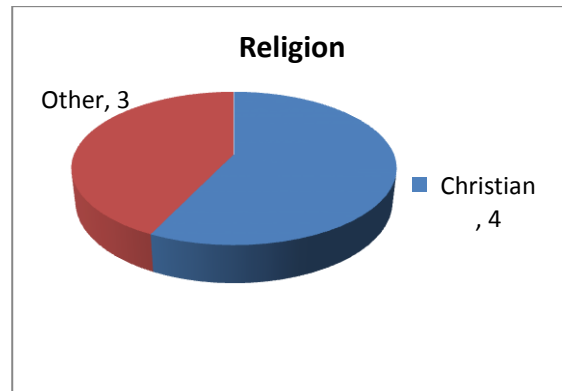
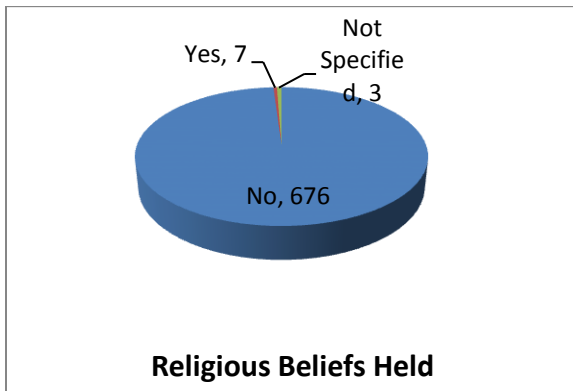
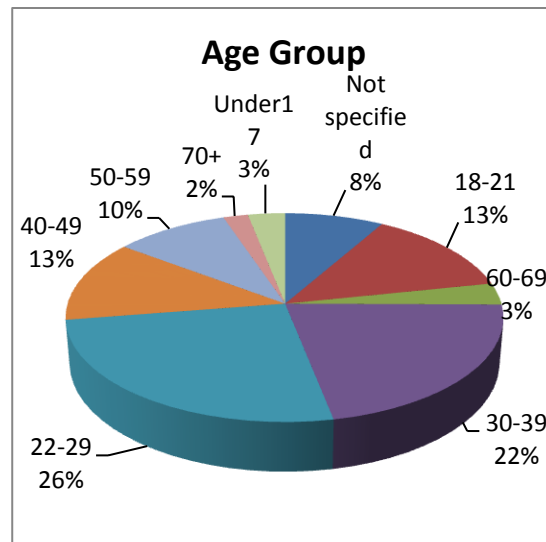
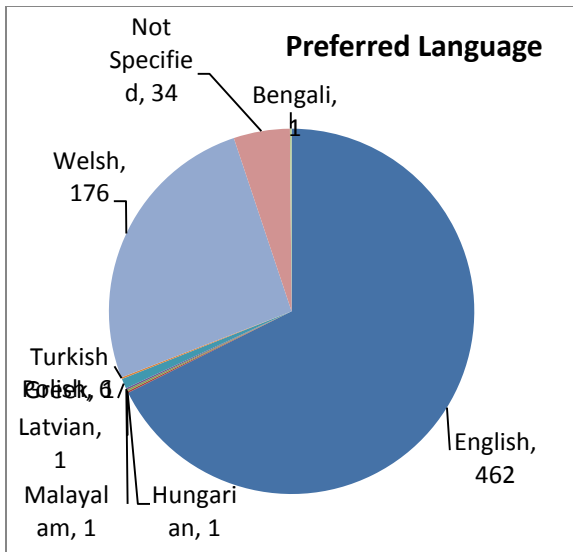
Analysis Lead Need - E10 Homeless or threat of homelessness





8. Equality Monitoring Information





From a total of 690 returns, 144 recorded a form of disability. This is representative of 21%.